



## A/V Products Official 5-Year Limited Warranty Claim Form

Receive a 5-year limited warranty for purchases of eligible AV products between May 15, 2013 and July 31, 2013. For a complete list of all 5-year limited warranty eligible products, refer to page two of this Claim Form; 5-Year Limited Warranty Eligible AV Products. Valid only if purchased by an Education institution through a Panasonic Authorized Reseller with proof of purchase. Claims must be submitted within 30 days of purchase.

Please print legibly. **All fields must be completed.** No P.O. Box Numbers will be accepted.

Date \_\_\_\_\_ Panasonic Sales Manager \_\_\_\_\_

RESELLER INFORMATION		EDUCATIONAL INSTITUTION INFORMATION	
Name _____	_____	Institution Name _____	_____
Address _____	_____	Address _____	_____
City, State, Zip _____	_____	City, State, Zip _____	_____
Telephone _____	_____	Telephone _____	_____
Email Address _____	_____	Email Address _____	_____
Contact Name/Title _____	_____	Contact Name/Title _____	_____

Model Number	Serial Number	Model Number	Serial Number

Please provide Model Number and Serial Number for any additional models on a separate sheet, or copy this form.

Signature \_\_\_\_\_

To file for your warranty extension, please send this form, along with a copy of your invoice with the purchase price circled, to:

**Mail your completed claim form to:**  
 Panasonic AV Product 5-Year Warranty  
 For Education Institutions  
 P.O. Box 1919  
 Memphis, TN 38101

For Questions Call: 866-795-3383

### How to receive a \*5-year limited warranty:

1. Purchase an eligible Panasonic AV product from an authorized Panasonic Reseller in the United States between May 15, 2013 and July 31, 2013
2. Return this completed form, along with a copy of your invoice with the purchase price circled.
3. Offer valid for purchase made from May 15, 2013 through July 31, 2013. All claims must be postmarked within 30 days of purchase.
4. This offer is only available to educational institutions which are end users and original purchasers. No claims from resellers, dealers, distributors, their employees or warehouse facilities, groups, clubs or organizations will be accepted or acknowledged.
5. Product must be new and unused. No B-Stock product allowed.
6. Offer void where taxed, prohibited or restricted by law.
7. Offer good only on orders delivered within the 48 contiguous United States (excludes Alaska, Hawaii & Puerto Rico).
8. Panasonic Corporation of North America is not responsible for late, lost or misdirected mail.
9. Fraudulent submissions could result in Federal prosecution under the U.S. Mail Fraud Statutes (18 USC, Sections 1341 and 1342).
10. Claim forms postmarked more than 30 days after purchase will not be honored.
11. Panasonic reserves the right to audit any claim and to nullify any claim that cannot be substantiated. Panasonic reserves the right to amend the rules of this promotion or cancel this promotion without prior notice.
12. All submitted claim information becomes the property of Panasonic.
13. If a claim is denied for any reason, resubmission of all requested materials must be postmarked within 30 days of denial.

	CAMERA SYSTEMS & SWITCHERS	CAMCORDERS & RECORDERS	PROJECTORS	FLAT PANELS
<b>LARGE CLASSROOMS</b>	AW-HE60SN AW-HE60HN AW-RP50NJ AW-HS50NJ	<b>AVCCAM Camcorders</b> AG-AC130APJ AG-HMC80PJ	PT-DW740UK/US PT-DW740ULK/ULS PT-DW640UK/US PT-DW640ULK/ULS PT-DZ770UK/US PT-DZ770ULK/ULS	TH-70LF50U TH-80LF50U TH-85PB1U TH-103PB1U
<b>STANDARD CLASSROOMS</b>		<b>AVCCAM Camcorders</b> AG-AC90PJ AG-HMC150PJ	PT-EW630U PT-EW630UL PT-EZ570U PT-EZ570UL	TH-65PB2 TH-50PB2
<b>SMALL CLASSROOMS</b>		<b>AVCCAM Camcorders</b> AG-AC7PJ AG-HMC40PJ	<b>Short-Throw</b> PT-CW330U PT-CW230U <b>Portable</b> PT-VW431DU PT-VW430U/440U PT-VX500/510U	
<b>SPECIALTY CLASSROOM</b>	AW-HE60HN	<b>AVCCAM Camcorder</b> AG-AF100APJ <b>AVCCAM 3D</b> HDC-Z10000PZ	PT-LZ370U	
<b>AUDITORIUM</b>	AV-HS410NJ AW-HE120KPJ AW-HE120WPJ AW-RP120NJ	<b>AVCCAM Camcorder</b> AG-AC160APJ <b>AVCCAM Recorders /POVCAM</b> AG-HCK10GPJ AG-HMR10PJ <b>P2 Handheld</b> AG-HPX250PJ	PT-DZ8700U PT-DS8500U PT-DW8300U	

### Eligible AV Product Standard Limited Warranty Upgrade Information

- PROJECTORS: Two FREE additional years of parts and labor extends standard limited warranty to 5 years.
- CAMCORDERS & RECORDERS: Four FREE additional years of parts and labor on AVCCAM & P2 Handhelds.
- FLAT PANELS: Three FREE additional years of parts and labor extends standard limited warranty to 5 years total with purchase of eligible Standard Classroom Flat Panel Displays.
- FLAT PANELS: Two FREE additional years of parts and labor extends standard limited warranty to 5 years total with purchase of eligible Large Classroom Flat Panel Displays.
- CAMERA SYSTEMS & SWITCHERS: Four FREE additional years of parts and labor, (5 years total) on eligible models of Pan-tilt cameras, P/T controllers, and live video switchers.
- CAMCORDERS & RECORDERS: AVCCAM includes a standard 1-year warranty, plus an additional 2 years upon completion of PASS\* online registration, plus 2 additional years upon purchase and completion of the 'A/V Products Official 5-Year Limited Warranty Claim Form'. P2 HD Handhelds include a 1-year standard warranty, plus an additional 4 years upon completion of PASS\* online registration.
- Any accessories purchased from Panasonic that are NOT listed above, do NOT include additional warranty.

\*PASS (P2 Asset Support System) registration: <http://eww.pass.panasonic.co.jp/p2ui/quest/SelectMember.do>