

118*160mm

封面:157克铜版纸过哑膜,彩色印刷

内页:105克胶板纸,彩色印刷



专色: PANTONE 1795C



www.ivanky.com

iVANKY

iVANKY

iVANKY USB-C Docking Station

User Manual

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1. Basic Information

Introduction

iVANKY USB-C Docking Station is a device that links all your electronic devices to your laptop using a USB Type-C cable interface. When connecting the docking station to a laptop, you can gain access to all of your peripherals, such as a mouse, keyboard, stereo speaker, external hard drive, and large-screen display, without having to plug each one into the laptop independently.

Hardware Requirements

- Apple MacBook Pro/Air with USB-C Port
- Windows laptop with USB-C 4.0 Port, Thunderbolt 3/4 Port or full-functional USB-C Port (Consult your laptop manufacturer's customer service if you are unable to confirm).

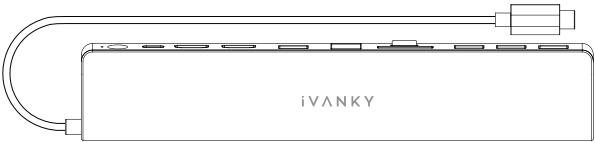
System Requirements

- Mac OS Sierra 10.12 or later
- Windows 8, 10, or later

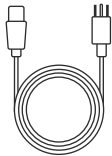
Notes & Cautions

- Read this manual thoroughly before using this product.
- Keep it away from areas with high temperatures and humid surroundings.
Operate in a place where the temperature is between 0°C (32°F) to 40°C (104°F).
- Do not use this docking station in a wet environment. Condensation can form and cause the electronic component to malfunction. The ideal relative humidity is 15%-85%.
- Use only the iVANKY-provided AC adapter approved for use with this docking station. Use of another AC adapter may cause instability or malfunction.
- If your docking station gets wet in its power-off state, do not start it. Do not attempt to repair or disassemble the device no matter what happens. It may lead to personal injury or damage to the device. If you have any questions, please contact iVANKY Technical Support at support@ivanky.com.

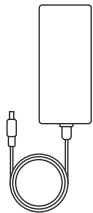
Package Contents



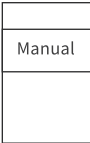
A. 1*iVANKY USB-C Docking Station



B. 1 * AC Power Cord (Plug types vary depending on different electricity standards throughout the world)



C. 1 * Power Adapter

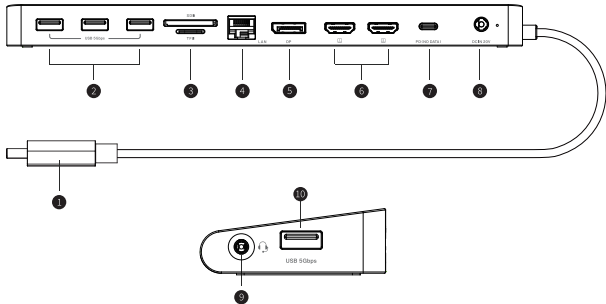


D. 1 * User Manual



E. 1 * Warranty Card

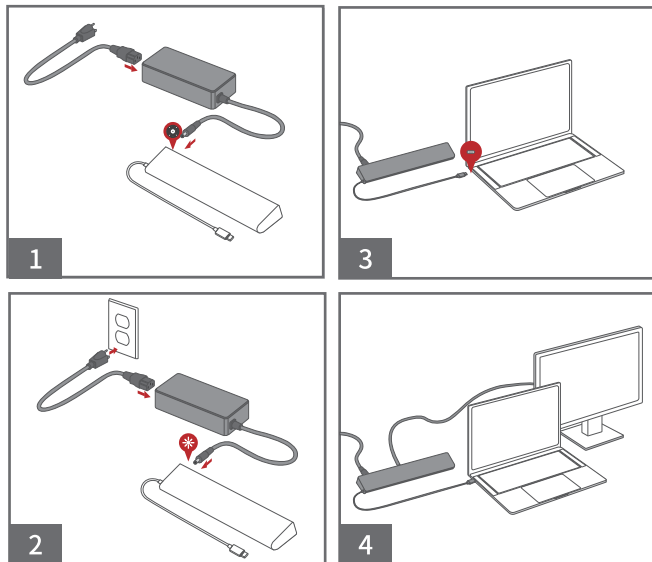
Ports & Slots



- ① USB-C Connector
- ② USB-A 5Gbps Port*3
- ③ SD/TF(UHS-I) Card Slot
- ④ RJ45 Gigabit Ethernet Port
- ⑤ DP 1.2 Port
- ⑥ HDMI 2.0 Port
- ⑦ USB-C PD Output Port (Only for Charging)
- ⑧ DC Input
- ⑨ 3.5mm Audio Headset Port
- ⑩ USB-A 5Gbps Port*1

2.Setup of Docking Station

Quick Setup



Step 1
Connect the AC power cord to the AC adapter input. Then, connect the AC adapter to the DC-in power input on the iVANKY USB-C Docking Station.

Step 2
Connect the AC adapter to a power outlet. The indicator is on.

Step 3
Connect the iVANKY USB-C Docking Station to your laptop.

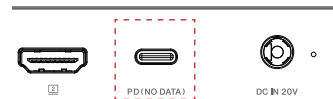
Step 4
Connect the display to the docking station for a multi-screen experience.

(PS: To turn off the docking station, simply unplug the AC power cord from the power outlet.)

Identifying Port and Features

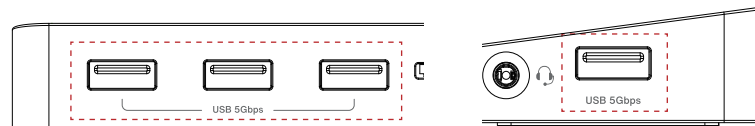
USB Type-C Port

The docking station features one USB-C PD port only supports up to 12V / 1.67A charging without data transfer. It CAN NOT transfer audio and video signals.



USB Type-A Port

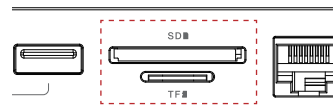
Equipped with four USB Type-A ports. Four on the inside support USB 3.0(5Gbps),



SD/TF Card Slot

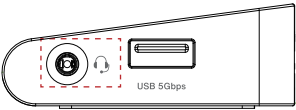
UHS-I (SD 3.0) SD/TF card slot can transfer data up to 104 MB/S and support two cards reading simultaneously. Backward compatible with SDXC, SDHC, SD and TF cards.

* Make sure you insert the card in the correct orientation.



3.5mm Audio Headset Port

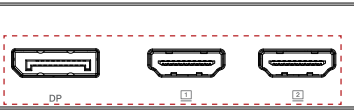
The 3.5mm audio headset port allows you to connect headphones, speaker, microphone, or other audio equipment.



Video Ports

HDMI & DP Port

HDMI & DP port supports up to 4K@60Hz and can be converted into VGA and DVI output using an appropriate adapter or cable.



Port	HDMI 1	HDMI 2	DP	
Display1 DP1.4 **	4K@60Hz Max	/	/	Single Display
Display2 DP1.4	/	4K@60Hz Max	/	
Display3 DP1.4	/	/	4K@60Hz Max	
Display4 DP1.4	4K@30Hz Max	4K@30Hz Max	/	Dual Display *
Display5 DP1.4	/	4K@30Hz Max	4K@30Hz Max	
Display6 DP1.4	4K@30Hz Max	/	4K@30Hz Max	
Display7 DP1.4	4K@30Hz Max	4K@30Hz Max	1080P@60Hz Max	Triple Display *
Display8 DP1.2	1080P@60Hz Max	1080P@24Hz Max	720P@24Hz Max	

* Only Windows OS supports dual displays. Mac OS only supports one external display.

** To find out more about your own laptop's video protocol, you need to consult the manufacturer's customer service team.

Specifications

Input / Output Connections

AC Adapter	Input	100-240V ~ 50-60Hz
	Output	20V=6.5A (130W)
Docking Station	Input	20V=6.5A
	Laptop Charging Output	20V= 4.8A (96W)
	USB Type-C PD Output	9V=2.22A/12V=1.67A (20W)

* When the USB Type-C PD output is connected to device, the laptop charging output is reduced to 75W max.

Recommended Accessories

- iVANKY 4K HDMI Cable
 - iVANKY HDMI to VGA Cable/Adapter
- Available on iVANKY.com and Amazon.

3.Technical Support and Warranty Service

Troubleshooting

The extended monitor is flickering

- Try a shorter video cable, for example, a 3ft/1m cable.
- Try a different monitor that is known to be running well.
- Update your operating system to the latest version.
- Try to reset the NVRAM. (Learn how to reset NVRAM on the Apple official web.)

No video on the monitor when connected to the video port

- Make sure your laptop has USB-C 4.0 port,Thunderbolt 3/4 port or full-functional USB-C port.
- Make sure your laptop is connected to the docking station properly.
Try to disconnect and reconnect the docking station to your laptop.
- Make sure your monitor is running properly. Try to power off and power on.
- Unplug and plug the power cable of the docking station to restart it.

The USB ports are not functioning on the docking station

- Make sure your laptop is connected to the docking station properly. Try to disconnect and reconnect the docking station to your laptop.
- Check the USB ports. Try plugging the USB device into another port.
- If you are using a USB mobile hard disk or a USB external optical drive that requires a higher power supply, please make sure that the AC power adapter is working properly and no other USB mobile hard disk or USB external optical drive is connected.
- If you're using an Apple USB SuperDrive, due to Apple's tech restrictions, you can only use it by connecting it directly to your laptop rather than via the docking station.

Wireless keyboard/mouse not working properly

- Wireless keyboard and mouse may lag, disconnect, or not function while connected to a USB-A 5Gbps port via the docking station.Try to change to the USB-A 2.0 port to verify if the problem is improved.

- If the problem persists, this may be caused by radio frequency interference to wireless devices operating in the 2.4 GHz ISM band. To eliminate the problem you can use a USB extension cable to connect between the receiver and docking station or use wired keyboard and mouse instead of plugging in a USB wireless receiver directly to the USB port on the docking station.

Technical Support

If you have any questions, please contact iVANKY Technical Support.

- E-mail : support@ivanky.com
- Website : <https://ivanky.com/support>

If you encounter technical issues, please contact our Technical Support and provide the following information to us.

- Your Docking Station serial number
- Laptop operating system and version
- Laptop manufacturer and model
- Problem statement and the connected device

Warranty Service

- 18-month warranty.
- Register on iVANKY.com and extend to 54-month (18+36) warranty.

For more information, please visit ivanky.com/warranty.