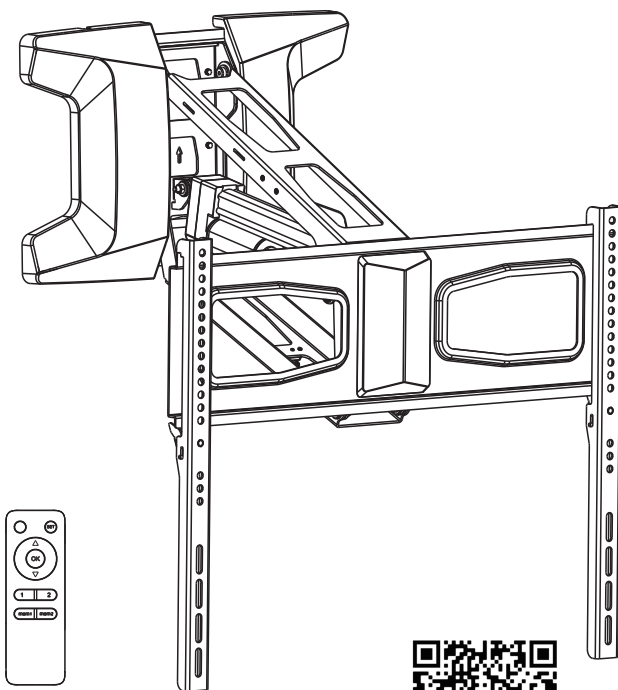


MOUNT-IT!

Installation Manual

SKU: MI-386

SKU: MI-386W



Please Scan this QR code
to visit the product page.

Motorized Fireplace TV Wall Mount



HAVE QUESTIONS?

Monday - Friday from 8:00am - 4:00pm PST



support@mount-it.com



(855) 925-5668



www.mount-it.com

Thank you for choosing Mount-It!

EN  Read the entire instruction manual before you start installation and assembly. If you have any questions regarding any of the instructions or warnings, please contact Mount-It! for assistance.

CAUTION: Use with products heavier than the rated weights indicated may result in instability causing possible injury.

- Mounts must be attached as specified in assembly instructions. Improper installation may result in damage or serious personal injury.
- Safety gear and proper tools must be used. This product should only be installed by professionals.
- Make sure that the supporting surface will safely support the combined weight of the equipment and all attached hardware and components.
- Use the mounting screws provided and DO NOT OVER TIGHTEN mounting screws.
- This product contains small items that could be a choking hazard if swallowed. Keep these items away from children.
- This product is intended for indoor use only. Using this product outdoors could lead to product failure and personal injury.

IMPORTANT: Ensure that you have received all parts according to the component checklist prior to installation. If any parts are missing or faulty, telephone Mount-It! for a replacement.

MAINTENANCE: Check that the bracket is secure and safe to use at regular intervals (at least every three months).

DE  Bitte vor Beginn der Montage und Zusammenbau das ganze Handbuch durchlesen. Bitte sich mit dem Händler vor Ort bei Fragen zur Anleitung oder Warnungen in Verbindung setzen.

VORSICHT: Bei Verwendung mit Produkten, die das zulässige Gewicht überschreiten, können Schäden oder möglicherweise Verletzungen die Folge sein.

- Halterungen sollen entsprechend den Montageanweisungen angebracht werden. Eine ungemäße Montage kann Schäden oder Verletzungen zur Folge haben.
- Sicherheitsausrüstung und geeignete Werkzeuge verwenden. Die Montage des Produktes sollte nur von Fachleuten durchgeführt werden.
- Die tragenden Oberflächen sollten das gesamte Gewicht von Geräten und allen zusätzlichen Bauteilen sicher aushalten können.
- Nur die mitgelieferten Einbauschrauben verwenden und die Schrauben NICHT ZU FEST ANZIEHEN.
- Dieses Produkt enthält Kleinteile, die Erstickungsgefahr beim Verschlucken hervorrufen können. Diese Teile von Kindern fernhalten.
- Dieses Produkt nur in Innenräumen verwenden. Verwendung des Produktes im Außenbereich kann zu Verletzungen und Schäden führen.

WICHTIG: Vor der Montage bitte alle erhaltenen Bauteile mit der Bauteilleiste abgleichen. Bei beschädigten oder fehlenden Teilen den Händler vor Ort nach Ersatzteilen fragen.

WARTUNG: Die Halterungsklammer regelmäßig auf Sicherheit und Stabilität prüfen (am besten alle drei Monate).

FR  Lisez entièrement le guide d'utilisateur avant de commencer l'installation et le montage. Si vous avez des questions concernant les instructions ou les avertissements, veuillez contacter votre distributeur local pour une assistance.

ATTENTION: L'utilisation de produits plus lourds que les poids nominaux indiqués peut entraîner une instabilité causant des blessures potentielles.

- Les supports doivent être joints comme spécifié dans les instructions de montage. Une mauvaise installation peut entraîner des dommages ou de graves blessures aux personnes.
- Un équipement de sécurité et les outils appropriés doivent être utilisés. Ce produit devrait être installé uniquement par des professionnels.
- Assurez-vous que la surface de soutien supporte en sécurité le poids combiné de l'équipement et de tous les matériaux et composants associés.
- Utilisez les vis de montage fournies et NE SERREZ PAS TROP les vis de montage.
- Ce produit contient de petites pièces qui peuvent causer un étouffement si elles sont avalées. Éloignez ces pièces des enfants.
- Ce produit est prévu uniquement pour une utilisation à l'intérieur. L'utilisation de ce produit à l'extérieur peut entraîner une défaillance du produit ou des blessures aux personnes.

IMPORTANT: Avant l'installation, assurez-vous que vous avez reçu toutes les pièces selon la liste de vérification des composants. Si une pièce est manquante ou endommagée, téléphonez à votre distributeur local pour qu'il la remplace.

MAINTENANCE: A intervalles réguliers (au moins tous les trois mois) vérifiez que le support est d'utilisation sûre et fiable.

RU  Перед началом установки и сборки прочитайте руководство по установке. Если у Вас возникли какие-либо вопросы относительно инструкций или предупреждений, свяжитесь с Вашим местным распространителем для получения помощи.

Внимание: Использование продуктов, вес которых превышает указанный расчетный вес, может привести к нестабильности и возможным повреждениям.

- Опоры должны быть установлены, как это показано в монтажных инструкциях. Неправильная установка может привести к получению серьезных травм.
- Необходимо использовать предохранительное устройство и специальные инструменты. Продукт должен устанавливаться только профессионалами.
- Убедитесь, что несущая поверхность выдержит вес оборудования и всего установленного оборудования и комплектующих.
- Необходимо использовать идущие в комплекте установочные шурупы и НЕ ПЕРЕТЯГИВАТЬ установочные шурупы.
- Данный продукт содержит мелкие детали, которые представляют опасность удушья при проглатывании. Такие детали необходимо хранить в недоступном для детей месте.
- Данный продукт предназначен только для эксплуатации в помещениях. Использование данного продукта на улице может привести к поломке продукта и получению травм.

ВАЖНО: Перед установкой убедитесь, что Вы получили все детали в соответствии со списком комплектующих. Если не хватает каких-либо деталей или они повреждены, свяжитесь с Вашим местным распространителем по вопросу замены.

ТЕХНИЧЕСКОЕ ОБСЛУЖИВАНИЕ: Необходимо регулярно проверять (как минимум, раз в три месяца), чтобы кронштейн был зафиксирован, и его использование было безопасным.

ES  Lea todo el manual de instrucciones antes de comenzar la instalación y ensamblaje de la unidad. Si tiene alguna inquietud con respecto a las instrucciones o advertencias, comuníquese con su distribuidor local.

PRECAUCIÓN: Utilizar con productos de mayor peso al indicado en los límites de peso podría ocasionar inestabilidad y posibles heridas personales.

- Los soportes deben acoplarse tal como se indica en las instrucciones de ensamblaje. Una incorrecta instalación podría ocasionar daños y serias heridas personales.
- Utilice las herramientas y equipo de seguridad adecuados. Este producto solo debe ser instalado por profesionales.
- Asegure que la superficie de fijación sostenga de manera segura el peso total del equipo y todos sus componentes y hardware.
- Utilice los tornillos de ensamblaje suministrados y NO aplique demasiada tensión a los tornillos.
- Este producto contiene piezas pequeñas que representan un riesgo de asfixia. Mantenga estas piezas fuera del alcance de los niños.
- Este producto está diseñado para uso en interiores solamente. Utilizar este producto en exteriores podría ocasionar fallas y heridas personales.

IMPORTANTE: Asegúrese de que haya recibido todas las piezas según la lista de verificación de componentes para la instalación. Si falta alguna de las partes, o está dañada, comuníquese con su distribuidor.

MANTENIMIENTO: Compruebe periódicamente que el soporte esté asegurado y listo para usar (al menos cada tres meses).

PT  Leia todo o manual de instruções antes de iniciar a instalação e montagem. Se você tiver alguma dúvida sobre quaisquer uma das instruções ou avisos, por favor, entre em contato com o seu distribuidor local para assistência.

ATENÇÃO: O uso com produtos mais pesados do que os pesos indicados pode resultar em instabilidade, causando possíveis danos.

- Os suportes devem ser anexados como especificado nas instruções de montagem. A instalação incorreta pode causar danos ou sérias lesões pessoais.
- Equipamentos de segurança e ferramentas adequadas devem ser utilizadas. Este produto só deve ser instalado por profissionais.
- Certifique-se que a superfície de suporte suportará com segurança o peso combinado do equipamento e todas as ferragens e componentes anexados.
- Use os parafusos de montagem fornecidos e NÃO APERTE EXCESSIVAMENTE os mesmos.
- Este produto contém pequenas peças que podem causar asfixia se ingeridas. Mantenha esses itens longe do alcance de crianças.
- Este produto destina-se somente para uso interno. Usá-lo em ambiente externo pode causar falhas no produto e lesões pessoais.

IMPORTANTE: Assegure-se que você recebeu todas as peças, de acordo com a lista de componentes, antes da instalação. Se alguma peça estiver faltando ou é defeituosa, contate o seu distribuidor local para substituição.

MANUTENÇÃO: Certifique-se que o suporte seja seguro e protegido para o uso em intervalos regulares (pelo menos a cada três meses).

This mount is powered by electricity. Please use caution to avoid burns, fire and electrical shock hazards. Please read the warnings and safety instructions in this manual before using this product.

Warnings

- This TV mount is operated by a powerful motor that is designed to lift and lower the arm and the attached TV. The person operating the mount must be knowledgeable with the operation of the mount; must be aware of pinch points and must ensure the area surrounding the mount and the TV is clear of persons and objects. Failure to understand and follow safety precautions might cause injury and property damage.
- Ensure the fireplace TV mount power cord and the cables for the TV are kept clear of the moving parts.
- Do not disassemble the product, Electrical shock risk.

Electrical Safety Instructions

- Use the TV mount only with the power cord and the power supply system provided. Do not make alterations to the power system.
- Do not operate the unit a damaged power cord or a power plug. Contact Mount-It! Customer Support team to purchase replacements for any damaged parts.
- Do not install or operate the unit in wet or extremely high humidity environments.
- Don't clean the product while the power is still connected.
- Don't disassemble or replace components while the power is still connected.
- Unplug the mount if it will not be used for a prolonged period, Keep the power plug out of reach of children.

Remote Control Operation Instructions

A. Button Functions

1. Raising/Lowering

Press and hold the up "Δ" button to raise the mount. Press and hold the down "▽" button to lower the mount. (Tip: Clear all obstacles within the range of motion.)

2. Memory Setting

Long press the "1" or "2" button for 2 seconds until you hear a beep, indicating that the current position has been saved. The "1" or "2" buttons can each store a different position.

3. Recall Memory

Press the "1" or "2" button and the mount will automatically move to the position saved in the corresponding button "1" or "2". Press any button to stop motion.

4. Default Setting

Short press the "⏮" button and the mount will automatically retract to the highest position. Press any button to stop motion.

5. Reset Mode

Disconnect the power supply cord. Wait for 10 seconds and reconnect. Long press the "⏮" button for 5 seconds until you hear a long beep. The mount will move upward to the highest position and the control box will emit a beep. It will then move downward to the lowest position and the control box will emit two beeps.

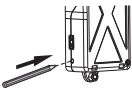
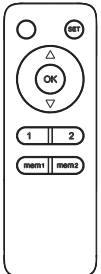
Note: The remote control is powered by two AAA batteries (not included).

B. Pairing the Remote Control to the Control Box

STEP1: When the mount is powered on, press the small button on the control box with a thin tool as shown. The unit will emit a beep, indicating that the control box is on standby for remote pairing.

STEP2: Press the "⏮" button on the remote control and the control box will repeatedly beep for approximately 10 seconds indicating that the remote control is being paired. The process will be finished automatically when the beeps stop.

Note: To clear stored memory when pairing a new remote control press the small button on the control box until you hear a beep, then hold for 10 seconds to erase the stored memory. The process is completed when you hear two beeps.



Disposal:

The product with this mark indicates that this product shouldn't be disposed of with other household waste. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly. To dispose of your used device, please contact or visit your local recycling center.

TROUBLESHOOTING

If a problem arises, please try the troubleshooting guidelines below. If the problem is not listed, please contact Mount-It! for additional technical assistance.

1. The mount beeps constantly or is making an abnormal noise.

- a). Reset the system: Press and hold the "⏮" button for 5 seconds. The mount will retract to the highest position, and the reset is complete.
- c). If the beeps or noise continue please contact Mount-It! for more assistance.

2. The TV mount stops moving during operation and emits a long beep.

- a). Check to see if a foreign object is impeding the mount from moving. If so, remove the obstruction.
- b). The weight of TV may exceed the maximum weight limitation of the mounting system.
- c). Reset the system: Press and hold the "⏮" button for 5 seconds. The mount will retract to the highest position, and the reset is complete. If the problem persists please contact Mount-It! for more assistance.

3. The mount emits 2 short beeps, then stops.

Weight Capacity/Over-current protection: Ensure the mount is not over the weight capacity, then raise and lower the mount continuously for 2 minutes until the mount stops moving. Unplug the power cable and wait approximately 20 minutes for the motor to cool, then plug it back in. The mount should resume normal operation.

4. The mount emits 2 sets of 2 short beeps.

The Mount is Overextended and needs to be reset: Disconnect the power adaptor then plug it in again, next press and hold the "⏮" button on the remote for 5 seconds. The mount will retract to the highest position, and the reset is complete.

5. The mount emits 3 sets of 2 short beeps.

Operating Fault or Signal Error: Please contact Mount-It! for further assistance.

6. The mount emits 4 sets of 2 short beeps.

Mount strap is misaligned or stuck: Press the "Δ" button to raise the mount to the highest position, if it will not move or will not fully raise it will need to be reset, press and hold the "⏮" button for 5 seconds. The mount will retract to the highest position, and the reset is complete. If the mount still will not move, or is stuck in the highest position the belt may be stuck. Please contact Mount-It! for assistance to manually reset the belt.

Remote Control

- The remote control may be too far and not in range of the mount. The maximum operating range for the remote control is 30 feet (10m).
- The batteries in the remote control may be low or empty. Replace the batteries.
- The remote control may be defective. Check to see if the indicator LED found on the remote lights up when a button is pressed. If the problem persists contact Mount-It! for additional assistance.

COMPATIBLE VESA SIZES
200x100 200x200 300x200
300x300 400x200 400x300
400x400 600x400

**COMPATIBLE WITH
Screens UP TO**

70" MAX

PACKAGE CONTENTS

A (x1)
Motorized Arm

B (x2)
Decorative Cover

C (x1)
Wall Template

D (x1)
TV Plate

E (x2)
VESA Arms

F (x1)
TV Plate Cover

G (x1)
Remote Control

H (x1)
Power Cord

I (x1)
Wrench

VESA HARDWARE

M-A (x4)
M6x14

M-B (x4)
M8x16

M-C (x4)
M6x30

M-D (x4)
M8x35

M-E (x4)
D8

M-F (x4)
Ø15xØ8x5

M-G (x4)
Ø15xØ8x15

WALL MOUNTING HARDWARE

W-A (x6)
ST6.3x55
Lag Screw

W-B (x6)
Ø10x45
Concrete Anchor

W-C (x6)
D6

Check carefully to make sure there are no missing or defective parts. Some hardware provided may not be used. Use the correct wall mounting and monitor mounting hardware suitable for your installation.

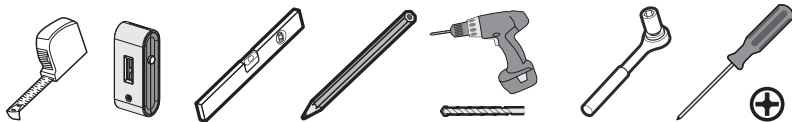
CHOKING HAZARD. Package includes small parts. Not for children under 3 years. Adult supervision is required.

Missing Parts? Call us at (855) 925-5668 and we will ship replacement parts free of charge.

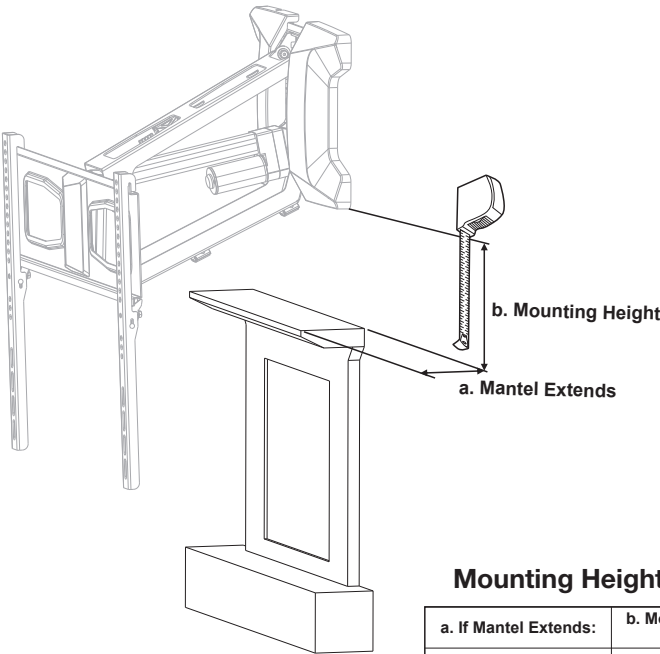
Tools Needed

- The height of the mount is dependent on the depth of the mantel to ensure the motorized arm clears the mantel when fully lowered.
- Determine the proper wall placement using the chart. Measure the depth of your mantel and locate the closest measurement in column a that your mantel depth is Greater Than Or Equal To. The corresponding measurement in column b will show the minimum required mounting height from the mantel to the bottom of the wall plate.

Note: Installing below the required mounting height for your mantel depth will prevent the mount from fully clearing the mantel.



Take Wall Placement Measurement



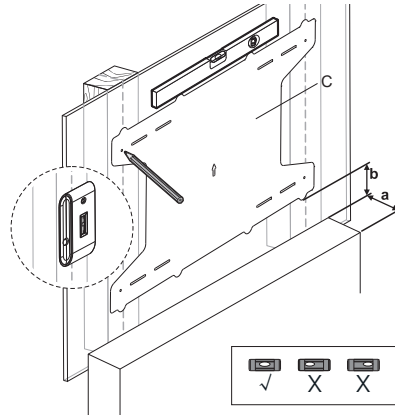
Mounting Height Chart

a. If Mantel Extends:	b. Mounting Height Required:
≤ 3.94"	≥ 3.15"
≤ 7.87"	≥ 7.87"
≤ 11.81"	≥ 9.84"
≤ 13.78"	≥ 11.81"

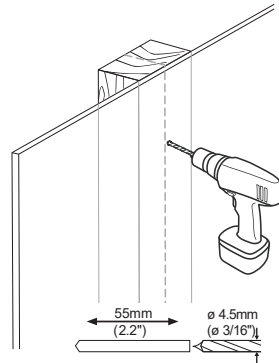
Step 1a

Wood Stud Installation Option

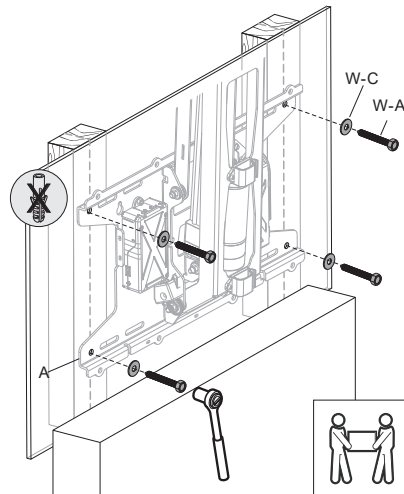
- Once the proper height is determined using the Mounting Height Chart, locate the studs using a stud finder and hold the Wall Template (#C) at the proper height on the wall. Use a level to ensure an even installation and mark the wall through the template in the center of the stud with a pencil.



- Drill a hole in the marked locations using a 3/16" (4.5mm) drill bit to a depth of 2.2" (55mm)



- Attach the Motorized Arm (#A) to the wall using Washer (#W-C) and Lag Screw (#W-A) and tighten until secure using a socket wrench. Do not overtighten.

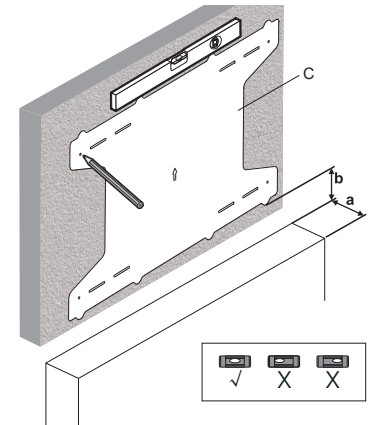


Step 1b

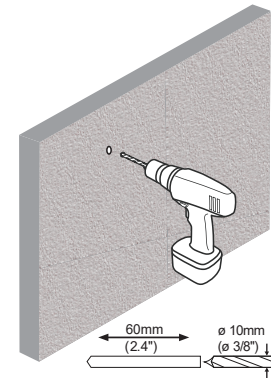
Concrete/Brick Installation Option

- Once the proper height is determined using the Mounting Height Chart, hold the Wall Template (#C) at the proper height on the wall. Use a level to ensure an even installation and mark the wall through the template with a pencil.

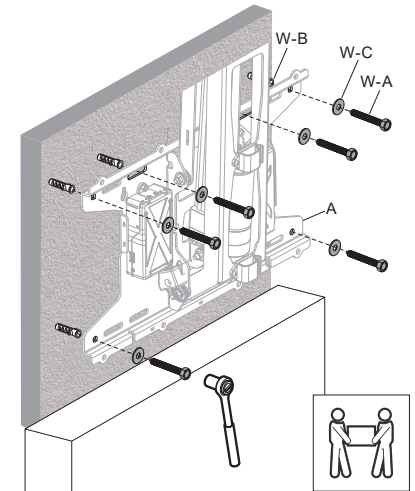
Caution: Do not drill mounting holes into mortar (such as between bricks or stones) only drill and install into solid stone or concrete surfaces.



- Drill a hole in the marked locations using a 3/8" (10mm) drill bit to a depth of 2.4" (60mm)



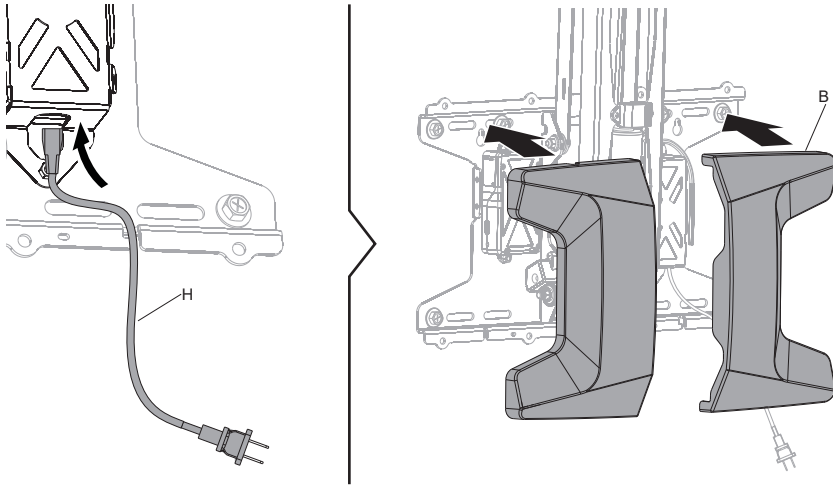
- Clear any dust and debris from the drilled holes and insert Concrete Anchors (#W-B). Attach the Motorized Arm (#A) to the wall using Washer W-C and Lag Screw W-A and tighten until secure using a socket wrench. Do not overtighten.



Step 2

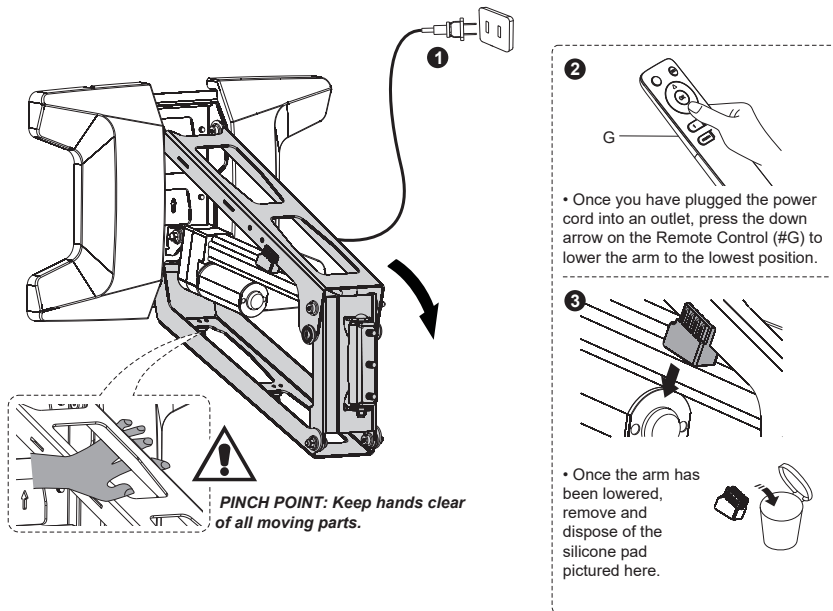
Completing Wall Installation

- Plug in the Power Cord (#H) and then attach the Decorative Covers (#B) to cover the wall plate.



Step 3

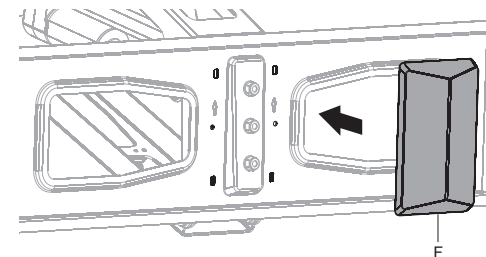
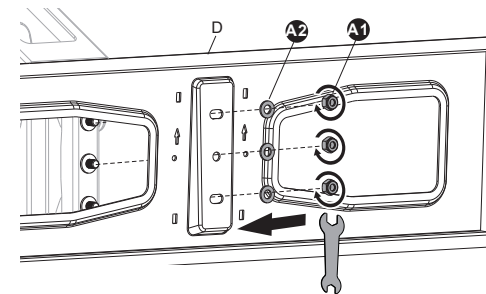
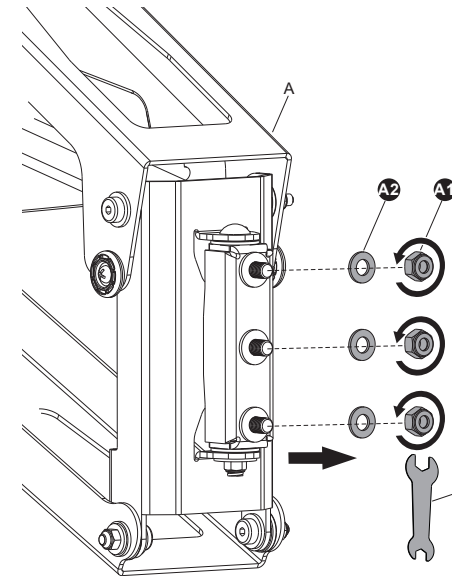
Preparing the Mount for TV Assembly



Step 4

Attaching the TV Plate

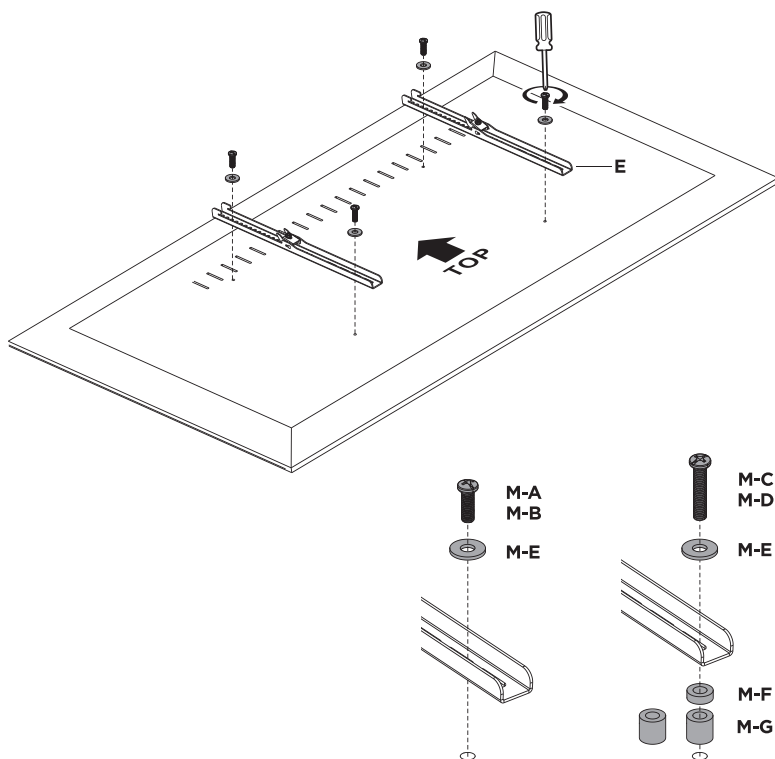
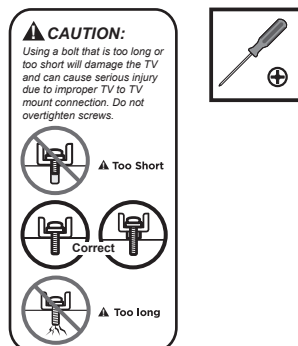
- Remove the three nuts and washers (pictured here) from the end of the arm using the Wrench (#I). Install the TV Plate (#D) over the three exposed bolts and reinstall the nuts and washers. Tighten until secure. Attach the TV Plate Cover (#F) over the bolts as shown.



Step 5

Attaching the VESA Arms to the TV

- Lay your TV down on a flat surface and align VESA Arms (#E) over the VESA holes as shown.
- Select the appropriate size mounting bolt (#M-A through M-D) for your display's mounting holes and verify the length of the VESA bolt is not too long. If you are unsure of the correct bolt size for your display refer to your TV user manual or contact the TV manufacturer for sizing information. If necessary, use the included spacers (#M-F, M-G) between the mount and the TV to adjust the length of the mounting bolt. Multiple spacers can be used in combination to achieve the desired bolt depth.
- Square Washer (#M-E) must be used in all configurations.



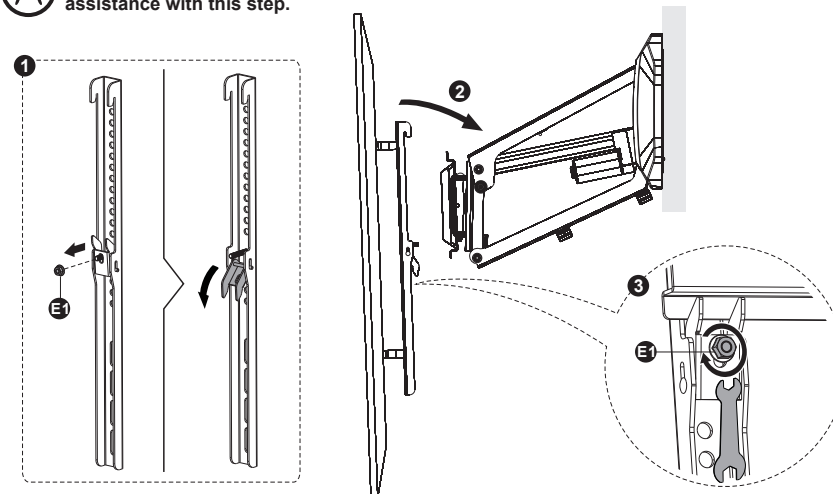
Step 6

Attaching the TV to the Motorized Arm

- Remove the security nut (pictured in bubble #1) from both VESA Arms and flip the tab down. Hang the TV on the end of the arm as shown, then raise the tab back into place and re-install the security nut.

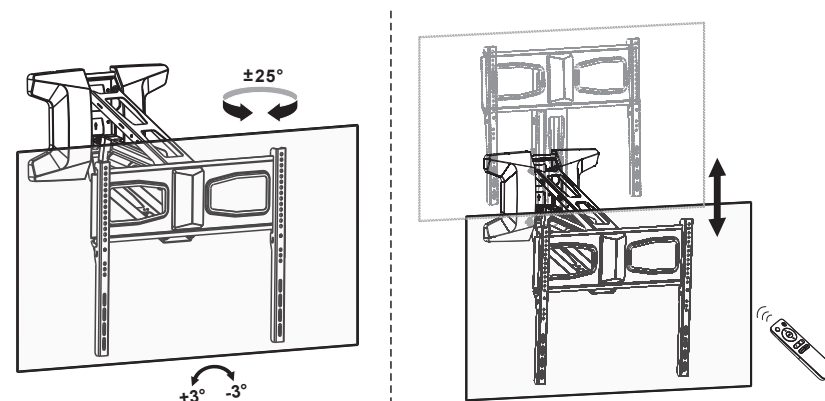


HEAVY! You may need assistance with this step.



Step 7

Making Final Adjustments



- The viewing angle can be adjusted manually up to 25 degrees left and right. Levelling up to 3 degrees is possible post installation.

- Press the up or down arrows on the remote control to raise and lower the TV.

Visit us at **www.mount-it.com** for product registration and warranty information.

Our US based customer service team is standing by to answer any questions you have about your Mount-It! product.

Available by phone **Monday - Friday from 8:00am to 4:00pm** PST.

Chat live with an agent on our website!



support@mount-it.com



(855) 925-5668



www.mount-it.com