(6) Ejecting

MAC: Close applications that are accessing the drive. Drag the external drive to the Trash/Eject icon. After the disk icon has disappeared from the desktop, you may safely disconnect the drive.

Windows: Close applications that are accessing the drive. Click the "Eject Hardware" (Safely Remove Hardware) icon in the system tray and highlight the drive. Wait for a few seconds until the system prompts "You may safely remove this device."

(7) Warranty

This product includes a three (3) year repair/replacement warranty provided by Oyen Digital. This warranty is non-transferable and is limited to the original purchaser. Warranty service may be requested by completing the form at the following link:
www.oyendigital.com/support

For our complete warranty policy, visit:
www.oyendigital.com/warranty

(8) FAQ

Q: The U34 Bolt is getting very warm. Is this normal?
A: Yes. It is perfectly normal for the U34 Bolt to get very warm. It is made of a thick Aluminum core, which will absorb the heat. This will mean the aluminum will be warm to the touch.

Q: Is the U34 Bolt compatible with Thunderbolt ports?
A: The U34 Bolt is compatible with Thunderbolt 3 and 4 ports using the included USB-C cable. It is not compatible with Thunderbolt 1 or 2 found on 2015 and earlier Mac computers.

Q: Is the U34 Bolt compatible with USB 3.0 ports?
A: The U34 Bolt is compatible with USB 3.0; however the USB 3.0 specification is limited to 4.5W. The U34 Bolt may not receive enough power from a USB 3.0 port. Therefore we recommend connecting through a USB 3.0 powered hub (uses an external power adapter).

Q: The speed is not as fast as expected. Why?
A: To experience the fastest capable speed, the U34 Bolt must be connected to a Thunderbolt 3 or 4 port, or a USB 4 port (40 Gbps). If connecting to a USB 3.2 Gen2 port (10Gbps) the speed will be limited to ~1000 MB/sec, and a USB 3.2 Gen1 port is limited to 5Gbps (~500 MB/s). For best performance, we recommend using the cable included with the U34 Bolt.

For other questions please contact tech support or visit the FAQ section of our Web site (www.oyendigital.com/support).
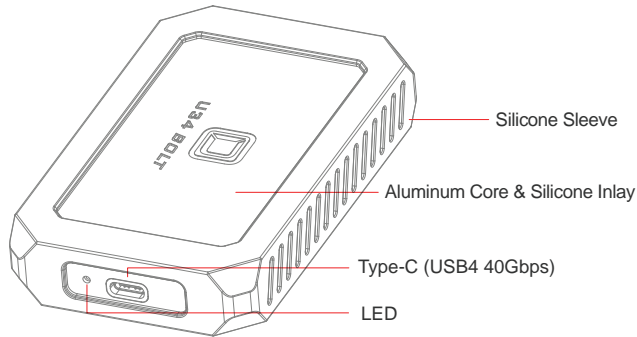
Technical Support: info@oyendigital.com

OYEN DIGITAL

U34 BOLT

U34 Bolt User Guide

For more information, visit our website at www.oyendigital.com

(1) Specifications

Interface Port	• USB Type-C (USB4 40Gbps)
Controller	• ASMedia ASM2464PD
Internal Storage	• Triple Level Cell (TLC) NAND Flash
Performance	• USB4: Up to 2800 MB/sec • USB 3.2 Gen2: Up to 1050 MB/sec • USB 3.2 Gen 1: Up to 525 MB/sec • Thunderbolt 3 or 4: Up to 2800 MB/sec
Compatible Platforms	• Windows 10 or higher • Mac OS 11 or higher • Linux, Android 13+, Chrome
Housing Material	• Aluminum Alloy, Silicone Rubber
Operating Temperature	• 32F ~ 158F
Dimensions (w/o sleeve)	• 4.35 x 2.56 x 0.67 inches

(2) Detailed View

Silicone Sleeve

Aluminum Core & Silicone Inlay

Type-C (USB4 40Gbps)

LED

LED indicator:

Off = Power OFF
Solid = Power ON
Flashing = Read/Write Access

(3) Connecting the U34 Bolt

Connect the included USB-C cable to a USB-C or Thunderbolt 3 or 4 port on the host computer.

Note: Performance will depend on the capability of the host system. See Section 1 for performance expectations.

(4) Formatting

The drive is formatted as HFS+ for *Mac OS*. Mac users can simply connect the U34 Bolt and it will be ready for use.

Windows users must reformat the drive. Oyen Digital provides a simple app for Windows formatting. After downloading, open the app and select the Oyen U34 Bolt from the Device list. Click Start to format.

https://oyendigital.com/formatter

(5) Software Backup

For data backup, we recommend the following apps in Mac and Windows.

Mac
Time Machine - https://support.apple.com/en-us/HT201250
Carbon Copy Cloner - www.bombich.com

Windows
Windows backup - https://bit.ly/3AaGx8e