



U32 Shadow™ Portable Drive User Guide

For more information, visit our website at www.oyendigital.com

(1) Specifications

Interface/Ports	• USB 3.0 Super Speed
Data Transfer *	• USB 2.0 up to 480Mbps (60MB/s) • USB 3.0 up to 4.8Gbps (572MB/s)
System Requirements	• Windows XP/7/8/10 or higher • Mac OS 10.4 or higher
Operating Environment	• Temperature: 5°C ~ 40°C • Humidity: 10%RH ~ 80%RH
Power	Input: Bus power

* Data transfer speeds depend on the host computer port.

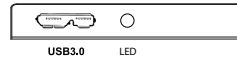
(2) Detailed View

LED indicator

OFF = Power OFF

Solid = Power ON, status ready

Flashing = Power ON, read/write access



(6) Disconnecting the Drive

Windows: Close all windows and applications that are accessing the drive. Click the green "Eject Hardware" (Safely Remove Hardware) icon in the system tray and highlight the external drive. Wait for a few seconds until the system prompts "You may safely remove this device."

MAC: Close all windows and applications that are accessing the drive. Drag the external drive to the Trash/Eject icon to dismount it. After the disk icon has disappeared from the desktop, you may safely disconnect the external drive.

(7) Warranty Information

This product includes a three (3) year repair/replacement warranty provided by Oyen Digital. This warranty is non-transferable and is limited to the original purchaser. Warranty service may be requested by completing the form at the following link: www.oyendigital.com/rma-request-form.html

For our complete warranty policy, visit: www.oyendigital.com/warranty.html

(3) Connecting the Drive

Connecting the drive:

- 1) Connect the drive to a computer using the included USB cable.
- 2) Wait 5-20 seconds for the computer to recognize the drive.
- 3) The drive is now ready for use.

Notes:

- Front USB ports of a desktop computer may not be able to provide adequate power. We recommend connecting to rear ports.
- A USB port on an ExpressCard may not be able to provide adequate power.
- If connecting to a USB Hub, make sure it is a powered Hub (one that uses an AC adapter).

(4) Formatting the Drive

The drive is pre-formatted as exFAT, which is compatible with Windows and Mac OS. For users who wish to reformat the drive, please visit the links for instructions.

To reformat using Windows:

<http://oyendigital.com/windows-reformat.html>

To reformat using MAC OS:

<http://oyendigital.com/mac-reformat.html>

(5) Using the Drive

Using the U32 Shadow with the included software

The U32 Shadow includes Windows software (via download) that allows you to backup your files. The software is **not** required in order to use the drive. To install the software, simply follow the steps on the included glossy card.

Using the U32 Shadow with Apple Time Machine (Mac Only)

- 1) Make sure the drive is formatted as Mac OS Extended (Journaled) as described in the "Formatting the Drive" section.
- 2) Go to the Apple Menu > System Preferences and click on the Time Machine icon. The Time Machine panel will then launch.
- 3) Click On to enable Time Machine.
- 4) Select the U32 Shadow drive and choose "Use for Backup."
- 5) You can set additional options by clicking the Options button.
- 6) Time Machine is now backing up your Mac automatically to the U32 Shadow.

Using the U32 Shadow without software

- 1) Look for the U32 Shadow drive in Computer (Win) or Finder (Mac).
- 2) Click and hold down the mouse button on the file/folder that you want to copy to the U32 Shadow drive.
- 3) Drag the mouse over the icon representing the drive.
- 4) Let go of the mouse button and the file will copy to the drive.
- 5) The task is complete. This is known as a "drag-and-drop" action.

(8) Safety Information

- The disk drive is a delicate electronic device and is susceptible to damage due to excessive physical shock. Please handle the unit with care.

(9) FAQs

Q: Can I use my drive with bus power only?

A: Yes, in the majority of cases bus power is adequate. However, USB 2.0 ports may not have enough power for a higher-capacity version (2TB or more).

Q: Why does my U32 Shadow feel hot?

A: It is normal for the unit to feel warm to the touch. The specially designed aluminum housing protects the drive by absorbing heat generated during prolonged activity and dissipating it outward.

Q: Is the U32 Shadow compatible with Linux?

A: The U32 Shadow is formatted as exFAT, which is a cross-compatible file system developed by Microsoft. To use exFAT on Ubuntu 13.10, install the exfat-utils package: \$ sudo apt-get update && sudo apt-get install exfat-utils
For earlier Ubuntu or Linux Mint, you must enable FUSE in the Linux kernel. To enable FUSE on Ubuntu, go to Filesystems > FUSE.

For other questions please contact tech support or visit the FAQ section of our Web site (www.oyendigital.com/support.html).

Technical Support: tech@oyendigital.com