

DP-V3120

Video Display

Setup Guide

- Before use, be sure to read this guide, including the safety and handling precautions.
- Reading this guide will help you learn to use the video display properly.
- Store this guide safely so that you can use it in the future.

About the User Manual for the Display

- Setup Guide (this document): This describes the items that should be followed to ensure the display can be used correctly and safely, and how to install and operate the display. Please read before using the display.
- Operation Guide (PDF electronic manual): This explains the functions of this display and how to set it up. Please download this from the Canon website.
<https://www.usa.canon.com/internet/portal/us/home/support/>
<https://www.canon-europe.com/support/>
<https://www.canon.com.au/support>
<https://sg.canon/en/support>

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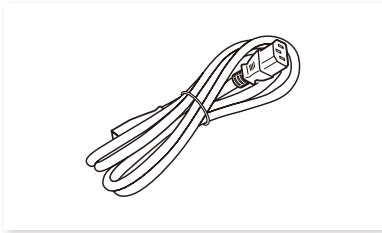
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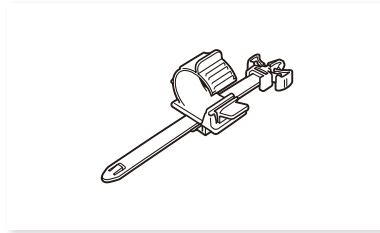
Thank you for purchasing Canon Video Display. This device is a commercial-use display capable of supporting a wide range of workflows from shooting, through to editing in video production, for both digital cinema and broadcasting.

Supplied Accessories

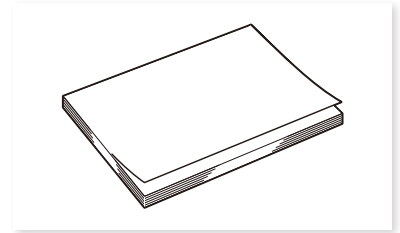
The following items are supplied with this product. Please check before using.



AC Power Cord



AC Power Cord clamp
HC-01



Setup Guide
(this document)

Conventions used in this manual

: Indicates a reference page.

 Note: Indicates a note.

 Reference: Indicates reference information.

 CAUTION: Indicates an item you must observe.

Trademarks

- HDMI, HDMI logo, and High-Definition Multimedia Interface are trademarks or registered trademarks of HDMI Licensing Administrator, Inc. in the U.S. and other countries.
- VESA is a registered trademark or trademark of Video Electronics Standards Association in the U.S. and other countries.
- Other product and company names herein are trademarks or registered trademarks of their respective owners.

Important Usage Instructions

4 For the customers in the U.S.A.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Do not make any changes or modifications to the equipment unless otherwise specified in the manual. If such changes or modifications should be made, you could be required to stop operation of the equipment.

Use of shielded cable is required to comply with class A limits in Subpart B of Part 15 of FCC Rules.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Canon U.S.A Inc.
One Canon Park, Melville, NY 11747, U.S.A.
Tel No. (631)330-5000

For the customers in Canada

CAN ICES-3 (A) / NMB-3 (A)

For the customers in Europe

Warning;

This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

CANON INC.
30-2, Shimomaruko 3-chome, Ohta-ku, Tokyo 146-8501, Japan

CANON EUROPA N.V.
Bovenkerkerweg 59, 1185 XB Amstelveen, The Netherlands



Only for European Union and EEA (Norway, Iceland and Liechtenstein)

This symbol indicates that this product is not to be disposed of with your household waste, according to the WEEE Directive (2012/19/EU) and national legislation. This product should be handed over to a designated collection point, e.g., on an authorized one-for-one basis when you buy a new similar product or to an authorized collection site for recycling waste electrical and electronic equipment (EEE). Improper handling of this type of waste could have a possible negative impact on the environment and human health due to potentially hazardous substances that are generally associated with EEE. At the same time, your cooperation in the correct disposal of this product will contribute to the effective usage of natural resources. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, waste authority, approved WEEE scheme or your household waste disposal service. For more information regarding return and recycling of WEEE products, please visit www.canon-europe.com/weee.

Safety Instructions and Handling Precautions

Be sure to read these instructions in order to operate the product safely.

Follow these instructions to prevent injury or harm to the operator of the product or others.

WARNING

Denotes the risk of serious injury or death.

- **Do not disassemble or modify the video display.**
Inside, the video display contains high-voltage/extremely hot/movable parts that can cause fire, electric shock, burns or injury.
- **Do not insert foreign objects or liquids into the video display.**
If metallic objects, flammable objects or liquids get inside the video display, this may cause fire, electric shock or malfunction.
- **Be sure to use the correct voltage.**
Using a power source with a voltage other than that specified in this instruction manual can cause fire or electric shock.
Always use the supplied (or specified) AC power cord. For your safety, do not use this AC power cord to power other equipment.
- **Do not use the video display in the following places.**
Doing so can cause fire, electric shock or malfunction.
 - Close to a window when it is raining or snowing.
 - Places subject to high humidity and dust.
 - Places exposed to water and moisture such as bathrooms, kitchens etc.
 - Places directly exposed to dust, smoke or steam, or nearby heaters and humidifiers.
 - Places where flammable gases may be present.
 - Places exposed to direct sunlight.
- **Do not install or store the video display in places exposed to direct sunlight.**
The video display's internal temperature can rise and cause fire or malfunction.
- **Do not damage the power cord.**
Do not place heavy objects on the power cord and do not pull, modify, heat or tie the power cord in a bundle. The power cord may be damaged (exposed or broken wires, etc.) and cause fire or electric shock.

- **When using three-pronged plugs with a ground connection:**

Always connect the ground prong.

A short circuit occurring when the ground prong is not connected can cause fire or electric shock.

The video display's power cable features a three-pronged plug.

- **Do not touch the power cable or plug during lightning storms.**
This can cause electric shock.
- **Do not touch the power cable or plug with wet hands.**
This can cause electric shock.
- **Observe the following precautions regarding the power source and power plug.**
Failing to do so can cause fire or electric shock.
 - Insert the power plug fully and securely into the power outlet. Do not use a damaged power cable or plug or a loose power outlet.
 - Hold the plug itself when unplugging the power cable. Pulling the power cord can damage the power cord and cause fire or electric shock.
 - Periodically remove any dust buildup from the power plug.
 - Do not obstruct the access to the power plug by placing other objects around it.
 - Do not connect many power cords to the same power outlet.
 - When using an extension cable, make sure the total power consumption of the devices you connect to the extension cable does not exceed its rated power.
- **If the video display was dropped or exposed to a strong impact, turn it off immediately and unplug the power plug.**
The video display is a precision instrument and continued use in such case can result in a short circuit and cause fire or electric shock.
- **Before starting any maintenance work, turn off the video display and unplug the power plug.**
Failing to do so can cause electric shock.
- **In any case of unusual circumstances such as the presence of smoke or abnormal sounds or smell, immediately turn off the video display and unplug the power plug.**
Continued use can cause fire or electric shock.

- **Before moving, installing, removing or connecting the video display to peripheral devices, turn off the video display and all connected devices and unplug their power plugs.**
Failing to do so can cause fire, electric shock or malfunction.
- **For your safety, unplug the power plug from the power outlet when not using the video display for extended periods of time.**
Dust buildup on the power plug can cause fire.
- **Do not obstruct the access to the power plug so it can always be easily unplugged.**
Failing to disconnect the power plug immediately after unusual circumstances have occurred can cause fire or electric shock.
- **Do not block the ventilation holes.**
Blocking the video display's vent holes can result in the internal temperature rising and cause fire or malfunction. Observe the following precautions to ensure proper ventilation.
 - Do not push the video display into narrow confined spaces or enclosures.
 - Do not wrap the video display in cloth or other materials.
 - Do not place the video display facing up, lay it sideways or upside-down.
- **If the screen is damaged, do not touch the leaking liquid crystal or other internal liquids.**
If the LCD panel is damaged and liquid crystal or other internal liquids leak out, do not put the liquids in the mouth, inhale or swallow it or let it come in contact with the skin. If the liquids get in the eye or mouth, wash it immediately with plenty of water. If the liquids come in contact with the skin or clothes, wipe them immediately with alcohol etc. and wash the exposed area with soap. Leaving the liquids untreated can cause injury or damage.
- **Use the carrying handle to carry the video display.**
When carrying the video display, be sure to hold it by the carrying handle. Failure to do so could cause the display to fall and cause an injury.
- **Keep all packaging material out of the reach of children.**
Packaging material tightly wrapped around someone's head can result in strangulation or suffocation.

 **CAUTION**

Denotes the risk of injury.

- **Do not place any objects on the video display and do not climb on it.**
The video display can tip or fall and cause injury.
- **Do not install the video display on an unstable surface.**
Installing the video display on a wobbly or slanted surface can cause the display to tip or fall and cause injury. Thoroughly check also the strength and sturdiness of the surface where the video display will be placed or installed.
- **When unpacking, carrying, installing, or connecting the main unit, at least two people are required.**
The video display can tip or fall and cause injury.
- **Take precautions to prevent the video display from tipping or falling.**
In an earthquake the video display can tip or fall. For your safety, when installing the video display on a TV stand or other furniture, take precautionary measures to secure the video display against tipping or falling. Taking such measures can be effective in reducing the risk of injury or damage but the effectiveness of the prevention measures cannot be guaranteed in all earthquakes.
- **Follow the procedure in this manual to install the video display.**
If the installation is not performed correctly, the video display may tilt or fall and cause injury.
- **Inspect the condition of the installation about once per year.**
An inadequate fitting or mounting can cause the video display to fall and cause injury.
- **When using headphones, set the volume at a safe level.**
Listening through headphones at a high volume can harm your hearing.
- **Do not look at the screen for long periods of time.**
Doing so can cause conditions such as eye strain or decreased vision. When looking at the screen for long periods of time, rest periodically. If you feel discomfort after continued usage, stop using the video display immediately and rest. If you continue to feel discomfort, consult a physician.

When Using the Main Unit

- The screen may be damaged if it is left facing strong source of light. Please take precautions when placing it near a window.
- Do not press firmly on the screen, scratch it or place an object on the screen. It can cause non-uniformity or damage to the panel.
- The screen and cabinet may become warm during use. Note this does not constitute a malfunction.
- Viewing the display for prolonged periods of time may lead to eye strain or decreased vision. Please ensure to take rest periodically to avoid these symptoms.
- Refer to Recommendation ITU-R BT.1702 "Guidance for the reduction of photosensitive epileptic seizures caused by television" and related guidelines.

About Backlight

The backlight has a limited service life so its brightness may degrade and color may change due to aging.

About Temporary Screen burn-in

If a stationary image is displayed for a prolonged period, screen burn-in may occur where you see remnants of what was displayed. This is a characteristic of LCD and is not a failure. However, this is only temporary and will disappear when playing video.

About the LCD screen

The screen is produced using extremely high-precision manufacturing techniques, with more than 99.99% of the pixels operating to specification. Less than 0.01% of the pixels may occasionally misfire or appear as black, red, blue or green dots. In addition, this tendency may increase through long term use due to characteristic of the LCD panel. These do not constitute a malfunction.

Condensation

If this equipment is brought into a warm room while it is cold or if the room is heated suddenly, condensation may form on the surface or inside the equipment. Note that the equipment may be damaged if it is used under such condition.

If condensation has formed on the surface or inside the equipment, do not use the video display as it may get damaged. Turn the power off and wait until the condensation has evaporated before using the video display.

Cleaning

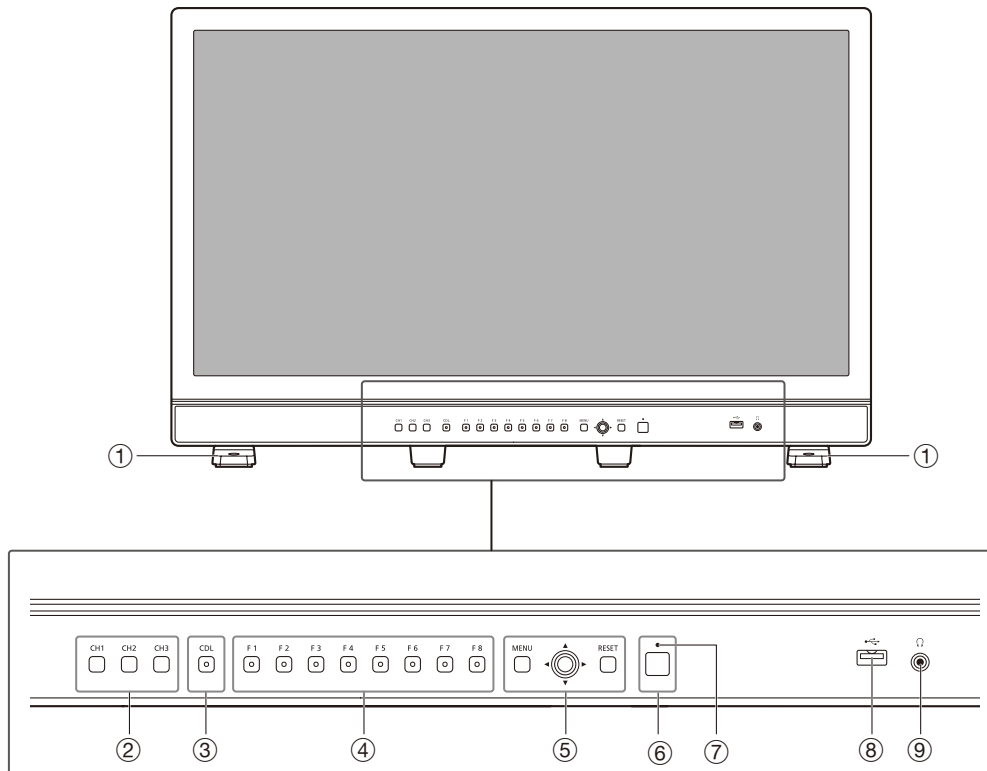
- Before cleaning, be sure to unplug the power plug.
- The screen has a special surface treatment, avoid touching it directly with your hand. In addition, never affix adhesive objects such as seals.
- Never use alcohol or benzene, thinner, acidic cleaning solution, alkaline cleaning solution, abrasive or chemical wipes because these will damage the screen.
- If the screen is dirty, wipe gently with soft dry cloth such as cleaning cloth or eye glasses cleaning cloth. Wiping the screen too hard may cause unevenness on the screen or damage the LCD panel. The screen may be scratched if wiped too hard with a cleaning cloth with foreign particles attached.
- When the screen is extremely dirty, wipe with soft cloth such as cleaning cloth or eye glasses cleaning cloth moistened with water-diluted neutral detergent.
- Use a blower to remove dust from the surface of the screen.
- Wipe dirt on cabinet with a soft cloth. If the screen is very dirty, use a moistened cloth with water or mild detergent diluted with water. Do not use alcohol, benzene, paint thinner, or pesticides as they may damage the surface finish or erase characters on the cabinet.


Disposing

- Do not dispose together with normal waste. Do not include the video display in waste that will be taken to landfill.
- Observe the rules and regulations of your local authorities when disposing.

Names and functions of parts

8 Front face of the main unit



- ① Front stand
- ② Channel (CH) button CH1 to CH3
 - You can switch between the registered channels (settings related to input signal) with a single push.
- ③ CDL button
 - Switches to CDL mode.
- ④ Function (F) button F1 to F8
 - Registered functions are executed with a single push.
- ⑤ MENU button, jog dial, RESET button
 - Changes the OSD menu settings.
- ⑥  (Power) button
 - Turns the power on and off.
- ⑦ Power indicator
- ⑧ USB port
 - For connecting USB memories, HUBs, color grading controllers (Tangent Wave's Element-Tk), or wireless LAN devices (Wi-Fi adapters).
- ⑨ Headphone terminal

About the power indicator

Displays the status of the main unit. The power indicator will flash during firmware updates or when an error is detected even if it is set to [Off].

Off: when power supply is not connected

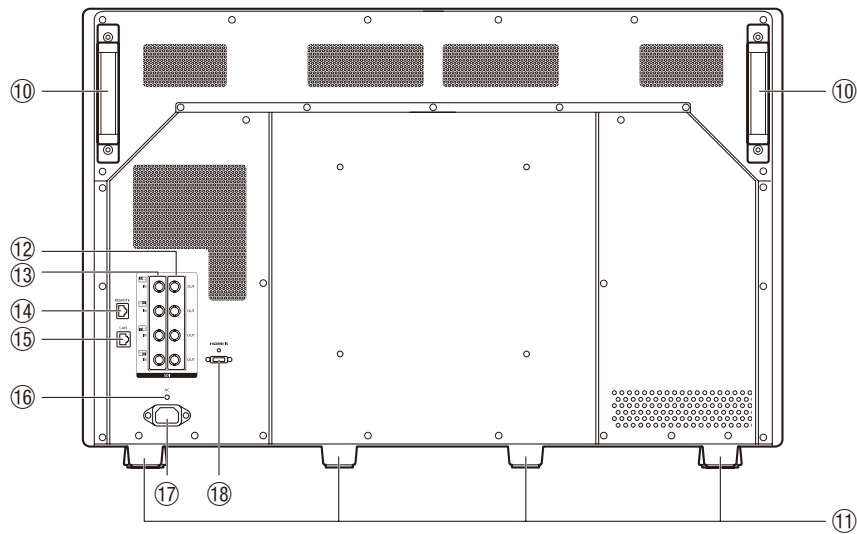
Green lit: when a power supply is connected and the video display's power is on

Green flash: during calibration or firmware update

Amber lit: during standby (power supply is connected and the power to the video display is off)

Amber flash: when error is detected

Back face of the main unit



- | | |
|--|---|
| <p>⑩ Carrying handle</p> <p>⑪ Rear stand</p> <p>⑫ SDI output terminal</p> <ul style="list-style-type: none"> • Passes through output of the signal input to ⑬. <p>⑬ SDI input terminal</p> <ul style="list-style-type: none"> • Inputs the SDI signal. <p>⑭ REMOTE terminal</p> <ul style="list-style-type: none"> • Connects an external control device. | <p>⑮ LAN (10/100 BASE) terminal</p> <ul style="list-style-type: none"> • Connects an external control device or Canon display. <p>⑯ Cord clamp mounting hole</p> <p>⑰ AC power input terminal</p> <p>⑱ HDMI input terminal</p> <ul style="list-style-type: none"> • Inputs the HDMI signal. |
|--|---|

! CAUTION

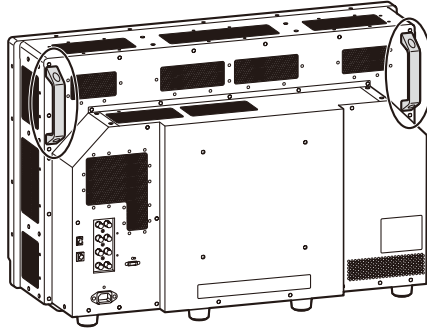
- Do not use the HUB when connecting a wireless LAN adapter (Wi-Fi adapter) to a USB terminal. The video display may not work.
- For safety, do not connect any connector that may have excessive voltage to the terminal of the video display when connecting peripheral devices.
- Pass through SD-SDI signals are not output correctly.

i Note

- About USB Memory
 - Both FAT16 and FAT32 USB memory devices are supported.
 - Correct operation cannot be guaranteed for all USB memory devices.
 - It may take 10 seconds or more for the USB memory to be recognized. If the function to save data on a USB memory is executed during recognition, the message [Detecting USB memory] is displayed.

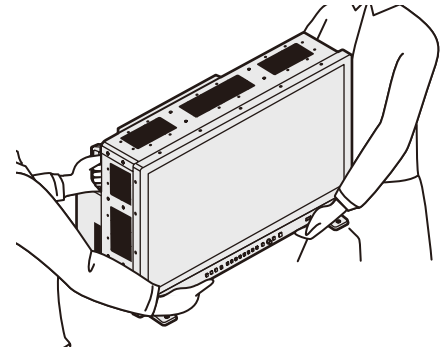
10 Carrying the video display

When carrying the video display, be sure to hold it by the carrying handle.



! CAUTION

- When unpacking, carrying, installing, or connecting the main unit, please note that at least two people are required.
- When carrying the video display, handle it carefully so not to touch or damage the screen.

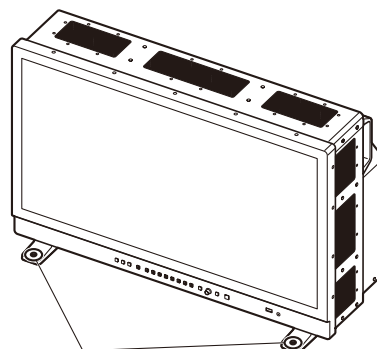


Preventing from Tipping

! CAUTION

- When securing the main unit to a table or desk, please ensure the table or desk is strong enough to carry the weight of the main unit.
- For safety, make sure to perform this step with at least two people.
- Avoid touching the screen during this step as it may damage it.
- For safety reasons, when using the display for extended periods of time in a situation where it is subject to vibrations, shocks, or is tilted (when moving in a live broadcast vehicle, etc.), take additional measures to ensure the display remains fixed, such as the use of the screw holes on the stand or rear.

Use correct size screws that fit the screw holes on the stand to fasten it to a desk or table

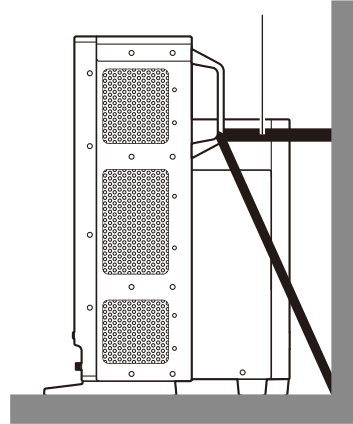


Screw hole
4- ϕ 4.5

Use a commercially-available belt or strap to fasten it to a wall or other surface

- 1 Pass a strong, commercially-available belt or strap through both carrying handles on the rear side.
- 2 Fasten the tips of the belt or strap to a floor or wall.

Commercially-available belt or strap



Mounting the Main Unit on a Stand or Wall

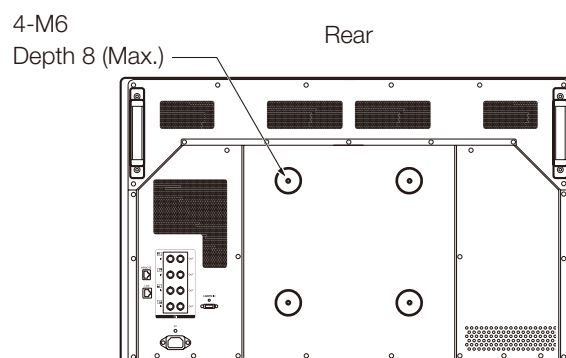
This main unit can be fitted to a stand* or to a wall mount bracket*. Remove the stands beforehand (📖 12).

* Commercially available.

! CAUTION

- For safety, make sure to perform this step with at least two people.
- Make sure that the main unit does not fall during installation/removal.
- Avoid touching the screen during this step as it may damage it.
- When mounting the main unit on a wall, make sure the wall has sufficient strength. If necessary, apply reinforcement. Also, make sure to check the load capacity of the stand or wall mount bracket.
- When the video display is placed on a rack or display stand and ventilation around it is blocked by equipment placed above or below or in a surrounding area, the operating temperature may increase, causing a failure or overheating. In order to maintain the operating temperature condition of the video display (5 °C to 35 °C), make space of at least 1U (4.4 cm) above and below and at least 4 cm (1.6 in.) space from its back. Make sufficient space from peripheral equipment, secure vents, or install a ventilation fan.
- When installing the video display on a wall, make sufficient space from the wall so that cables are not squeezed or twisted.

- 1 Attach a commercially available stand or wall mount bracket using the screw holes on the back or side face of the main unit.



Removing/attaching the stand

The stand can be removed when storing the display on a rack or display shelf.

! CAUTION

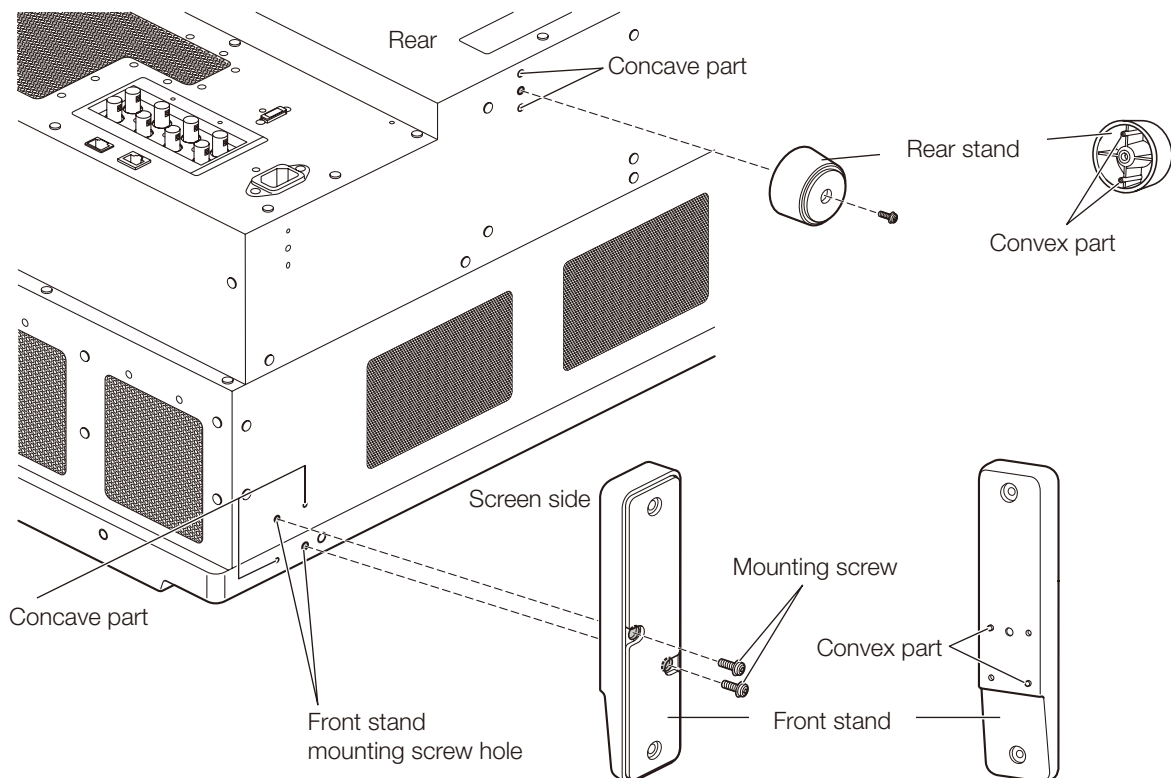
- Make sure to perform this step with at least two people.
- Use a flat, clear surface when attaching/detaching the stands.
- The display can tip over if the stand has not been attached.
- Avoid touching the screen during this step as it may damage it.

Detaching

- 1 Place the display with the screen facing down on a soft cloth or cushioning material that is larger than the display.
- 2 Front stands (2): Remove the screws holding the stands (2 each).
Rear stands (4): Remove the screws holding the stands (1 each).
 - Do not lose the removed screws. Do not use these screws for other purposes.

Attaching

- 1 Place the display with the screen facing down on a soft cloth or cushioning material that is larger than the display.
- 2 Align the position of the stand and screw hole on the video display.
 - Align the convex part of the stand and concave part of the video display.
- 3 Front stands (2): Fasten the screws holding the stands (2 each).
Rear stands (4): Fasten the screws holding the stands (1 each).

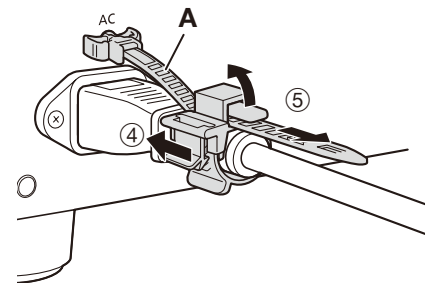
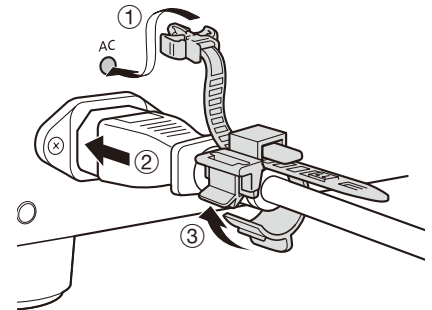


Attaching/detaching the AC Power Cord Clamp (provided)

Attaching

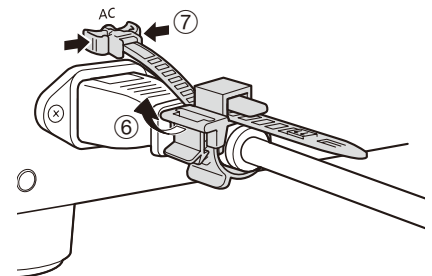
Install the AC power cord clamp before connecting the AC power cord to the main unit.

- 1 Insert the AC power cord clamp connector into the cord clamp mounting hole (①).
- 2 Connect the AC power cord to the main unit (②).
- 3 Secure the AC power cord in place with the holder (③).
 - The holder should always be fastened in the position as shown in the illustration.
- 4 Press the holder against the main unit (④).
 - Make sure that there is no slack (**A**).
 - Pulling the holder lock lever in the direction of the arrow will allow you to adjust the holder position (⑤).



Detaching

- 1 Pull the holder lever in the direction of the arrow (⑥) and remove the AC power cord clamp from the AC power cord.
- 2 Press the knobs on the left and right and pull out the AC power cord clamp from the video display (⑦).



Connecting the Main Unit to Input Devices

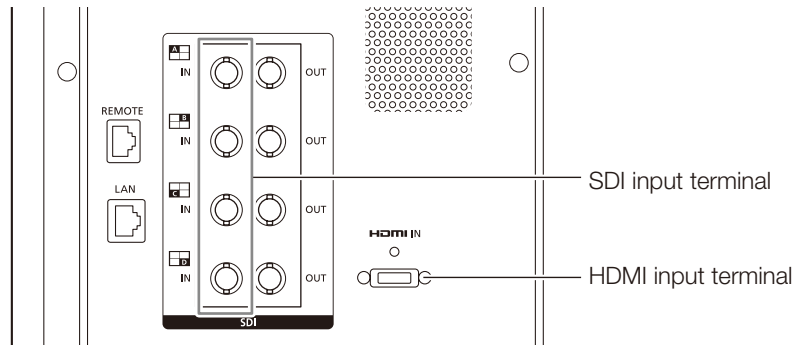
The video display has SDI and HDMI input terminals to connect input devices.

! CAUTION

- Check that the power to the video display and input devices is switched off before connecting an input device to this display's SDI or HDMI input terminal.
- Use a HDMI cable with the High Speed logo that complies with the HDMI standard. When a non-compliant HDMI standard cable is used, the video display may not work normally, for example, video becomes choppy or nothing is displayed.

✓ Reference


- The connection is tested using D5.5UHDC03E BNC cables manufactured by Canare Electric Co.
- When 3G-SDI RAW signal frequency exceeds 30.00P, it becomes a dual connection.
- Each input terminal is compatible with through output. When signals are input from Input (IN) A, connect the cable to the SDI (OUT) terminal of Input A.



■ Signals that can be connected to the SDI input terminal

	Input signal		Input terminal	
Quad Link (Square Division)	12G/6G/3G/ HD-SDI	Top left, Mapping signal	Input A	Single input system
		Top right, Mapping signal	Input B	
		Bottom left, Mapping signal	Input C	
		Bottom right, Mapping signal	Input D	
Quad Link (2 Sample Interleave)	3G-SDI	Link 1	Input A	Single input system
		Link 2	Input B	
		Link 3	Input C	
		Link 4	Input D	
Dual Link	6G/3G-SDI	Link 1	Input A	Two input systems
		Link 2	Input B	
		Link 1	Input C	
		Link 2	Input D	
Single Link	12G/6G/3G/HD/ SD-SDI	—	Input A/Input B/ Input C/Input D	Four input systems

Turning on the Main Unit's power

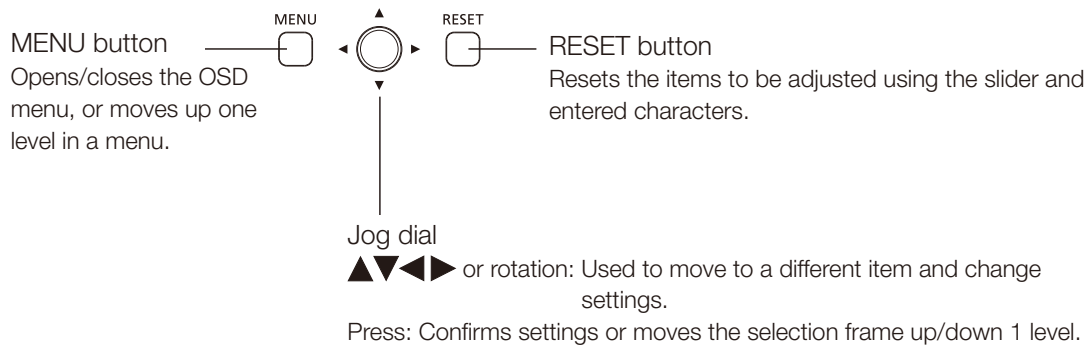
- 1 Plug the provided AC power cord to the AC power supply input terminal at the rear.
 - The video display goes into standby and the power indicator lights up in amber.
- 2 Press the power supply button  at the front.
 - The power indicator lights green.

Note

- Warming-up is necessary to stabilize the brightness of the video display. Wait at least 10 minutes after turning on the power before use.

Basic operations to use the OSD menu

The video display settings are changed from the OSD menu. Using buttons and jog dial on the video display, you can adjust image quality and configure settings for input signals.



Main specifications/Performance

16

Panel		
Panel Type	IPS LCD panel	
Screen Size	31.1 inch (78.91 cm)	
Aspect Ratio	17:9	
Resolution	4096x2160	
Active Display Area	Approximately 698.0 x 368.1 mm	
Pixel Pitch	170 μm	
Image quality		
Brightness*	Standard	100 cd/m ²
	Peak, Full screen white	2000 cd/m ²
View Angle (Up, Down, Left, Right)	89° (contrast ratio 10 : 1 or higher)	
Surface Treatment	Anti-glare coating	
General		
Backlight Type	LED, direct down type	
Power	Rated Voltage: 100 – 240 V AC Rated Frequency: 50/60 Hz	
Power consumption	At maximum load (including change in brightness through aging): Approximately 840 W At factory shipment: Approximately 175 W	
Environmental Conditions	Operating	Temperature and humidity: 5 – 35 °C (41 – 95 °F), 20 – 85 %RH (no condensation) Recommended range of temperature and humidity: 15 – 30 °C (59 – 86 °F) (20 to 80% RH, no condensation) Pressure: 700 – 1060 hPa
	Storage/ Transporting	Temperature and humidity: -20 – 40 °C (-4 – 104 °F), 10 – 85 %RH (no condensation) 41 – 60 °C (105 – 140 °F), 10 – 30 %RH (no condensation) Pressure: 700 – 1060 hPa
Dimensions (width x height x depth)	Including stands and handle: Approx. 749x492x335 mm (29.5x19.4x13.2 in.) Main unit only, excluding protrusions: Approx. 749x470x295 mm (29.5x18.5x11.6 in.)	
Weight	Approximately 31 kg (68.2 lb)	
Mounting Hole Pitch	VESA standard 200 x 200 mm (7.9x7.9 in.)	

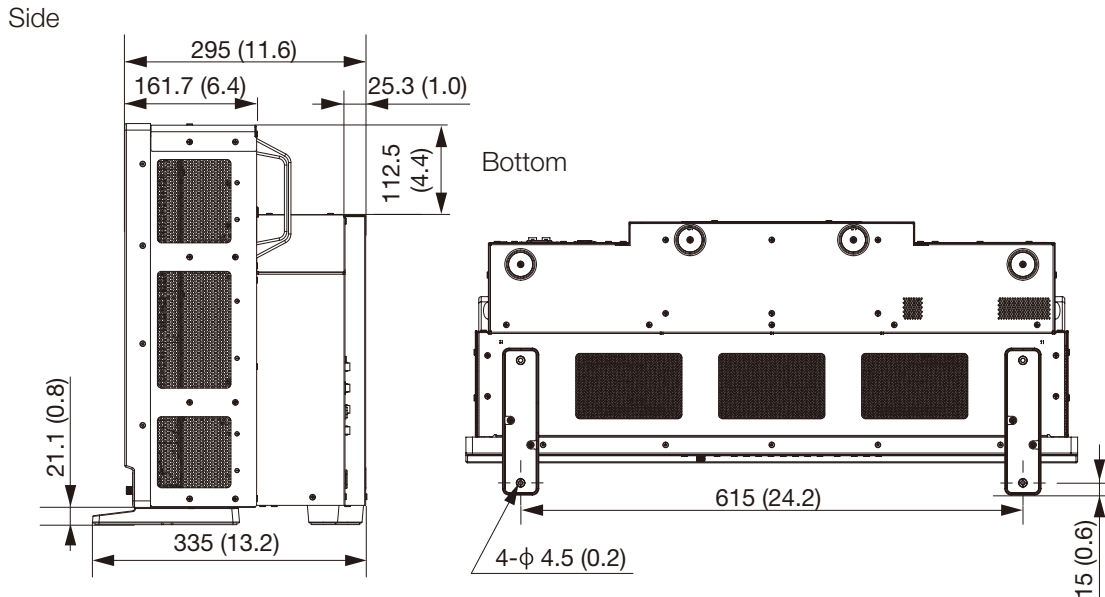
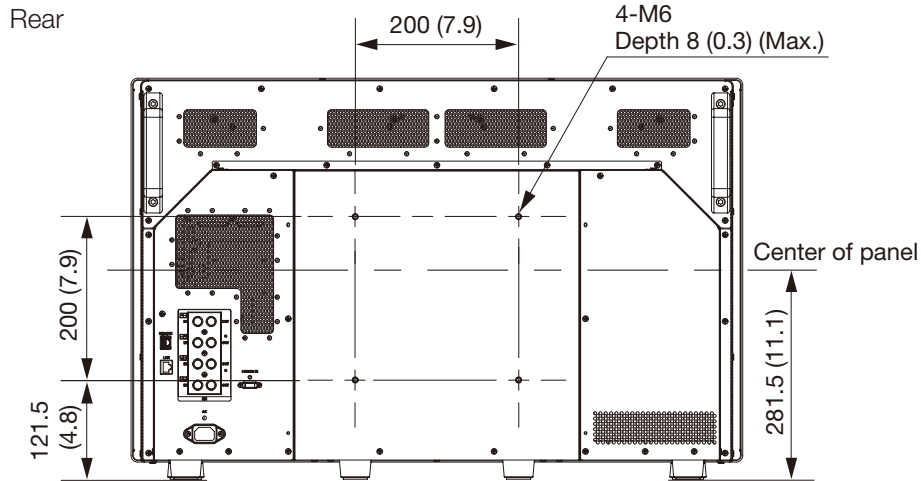
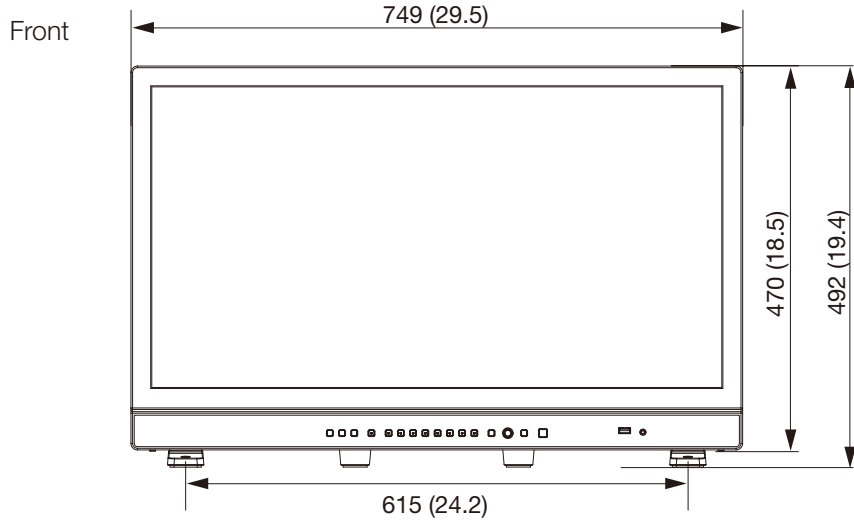
* Brightness values are standard values and not guaranteed values.

Interface		
Input	12G/6G/3G/HD/SD-SDI	4 BNC (75Ω) receptacle terminal 12G-SDI: Compliant with SMPTE 2082 6G-SDI: Compliant with SMPTE 2081 3G-SDI: Compliant with SMPTE 2048-2/274M/296/372/425-5/425-3/425-1/428-19/428-9 HD-SDI: Compliant with SMPTE 2048-2/274M/292-1/296/428-19/428-9 SD-SDI: Compliant with SMPTE 259M
	HDMI	1 type A terminal Contents protection standard: HDCP 2.2
Output	12G/6G/3G/HD-SDI	4 (pass-thru)
	Head phone	1 stereo mini jack, Supported impedance: 32 Ω to 64 Ω
Others	USB	1 USB A receptacle terminal Universal Serial Bus Specification Revision 2.0 compliant LS (Low Speed)/FS (Full Speed)/HS (High Speed) mode compatible Compliant with Enhanced Host Controller Interface Specification for Universal Serial Bus Revision 1.0
	LAN	1 RJ-45 terminal Compliant with IEEE802.3 10BASE-TX/IEEE802.3u 100BASE-TX
	REMOTE	1 RJ-45 terminal, GPI 8 pins

Weight and dimensions are approximate. Errors and omissions excepted.

The information in this document is verified as of August 2019. Subject to change without notice.

Dimensions



Unit: mm (inch)

**CANON PROFESSIONAL DISPLAY LIMITED WARRANTY FOR PRODUCTS PURCHASED
IN THE UNITED STATES**

The limited warranty set forth below is given by Canon U.S.A., Inc. ('Canon USA') with respect to Canon Professional Display Equipment (the 'Equipment') accompanying this limited warranty in the Equipment's original container, when purchased in the United States. This limited warranty is only effective upon presentation of your Bill of Sale or other proof of purchase.

Canon USA warrants to the original end-user purchaser, when delivered in new condition in its original container, that the Equipment will be free from defects in materials and workmanship under normal use and service for a period of ONE-YEAR from the date of original purchase. When returning Equipment under this warranty, you must pre-pay the shipping charges, and you must enclose a copy of the Bill of Sale or other proof of purchase with a complete explanation of the problem. Equipment returned to a Canon USA factory service facility, and proven to be defective upon inspection, will be, without charge,:

- (a) repaired utilizing new or comparable refurbished parts, or
- (b) exchanged for refurbished or new Equipment

as determined in the Canon USA's repair facility's sole discretion. The repaired or exchanged Equipment will be shipped back free of charge. Warranty exchange or replacement does not extend the original warranty period of the Equipment. For repairs after the warranty period has expired, an estimate of the cost of repair and an opportunity to approve or reject the repair expense before it is incurred will be provided. If you approve, repairs will be made and the Equipment will be returned at your risk and expense. If you reject, the Equipment will be returned to you at no charge to you to an address within the United States.

This limited warranty only applies if the Equipment is used in conjunction with compatible computer equipment, compatible peripheral equipment and compatible software, as to which items Canon USA will have no responsibility. Canon USA shall have no responsibility under this limited warranty for use of the Equipment in conjunction with incompatible peripheral equipment and/or incompatible software. Non-Canon brand peripheral equipment and software which may be distributed with, or be factory loaded on, the Equipment, are sold 'AS IS' without warranty of any kind by Canon USA, including any implied warranty regarding merchantability or fitness for a particular purpose. The sole warranty with respect to such non-Canon brand items is given by the manufacturer or producer thereof. If the Equipment contains a hard disk drive, Canon USA recommends that data stored on that drive be duplicated or backed up to prevent its loss in the event of failure or other malfunction of such drive.

In order to obtain warranty service, please contact the authorized Canon retail dealer from whom you purchased the Equipment or contact the CANON INFORMATION CENTER AT **855-4K-CANON** (855-452-2666) or on the internet at pro.usa.canon.com/support. You will be directed to the nearest service facility for your Equipment.

Technical support program specifics subject to change without notice.

This Limited Warranty covers all defects encountered in normal use of the Equipment and does not apply in the following cases:

- A. Loss or damage to the Equipment due to abuse, neglect, mishandling, electric current fluctuation, accident, improper maintenance, use of non-Canon accessories or failure to follow operating, maintenance or environmental instructions prescribed in Canon USA's user's manual;
- B. If the Equipment is defective as a result of sand, dirt or water damage;
- C. If defects or damages are caused by the use of parts or supplies (other than those sold by Canon USA) that cause damage to the Equipment or that cause abnormally frequent service calls or service problems;
- D. If defects or damages are caused by service other than Canon USA's factory service centers or authorized service facilities;
- E. Any internal modification to product hardware or firmware;
- F. Any maintenance of the Equipment, including any fees for such Maintenance;
- G. If the Equipment has had its serial number or dating altered or removed.

This Limited Warranty does not apply to Equipment purchased outside the United States. This Limited Warranty does not apply to accessories or consumables for the Equipment, which are sold "AS IS", without warranty of any kind by Canon USA. Please retain this warranty card and your Bill of Sale as a permanent record of your purchase. This card ensures that you are contacted promptly should there be a safety inspection, modification or product recall under applicable laws or regulations. This card ensures that you are contacted promptly should there be a safety inspection, modification or product recall under applicable laws or regulations.

NO IMPLIED WARRANTY, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE APPLIES TO THIS EQUIPMENT AFTER THE APPLICABLE PERIOD OF EXPRESS WARRANTY OR GUARANTY UNDER THIS WARRANTY (EXCEPT AS MENTIONED ABOVE). (SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU). CANON USA SHALL NOT BE LIABLE FOR LOSS OF REVENUES OR PROFITS, EXPENSE FOR SUBSTITUTE EQUIPMENT OR SERVICE, STORAGE CHARGES, LOSS OR CORRUPTION OF DATA, INCLUDING WITHOUT LIMITATION, LOSS OR CORRUPTION OF DATA STORED ON THE EQUIPMENT'S HARD DRIVE, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE EQUIPMENT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF CANON USA HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST CANON USA BE GREATER THAN THE PURCHASE PRICE OF THE EQUIPMENT SOLD BY CANON USA AND CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, YOU ASSUME ALL RISK AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO YOU AND YOUR PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF USE, MISUSE OR INABILITY TO USE THE EQUIPMENT NOT CAUSED DIRECTLY BY THE NEGLIGENCE OF CANON USA (SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU). THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS EQUIPMENT OR THE PERSON FOR WHOM IT WAS PURCHASED AS A GIFT.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

CANON U.S.A., INC

CANON PROFESSIONAL DISPLAY LIMITED WARRANTY FOR PRODUCTS PURCHASED IN CANADA

The limited warranty set forth below is given by Canon Canada Inc. ('Canon Canada') with respect to Canon Professional Display Equipment (the 'Equipment') accompanying this limited warranty in the Equipment's original container, when purchased in Canada. This limited warranty is only effective upon presentation of your bill of sale or other proof of purchase.

Canon Canada warrants to the original end-user purchaser, when delivered in new condition in its original container, that the Equipment will be free from defects in materials and workmanship under normal use and service for a period of ONE YEAR from the date of original purchase. When returning Equipment under this limited warranty, you must pre-pay the shipping charges, and you must enclose a copy of the bill of sale or other proof of purchase with a complete explanation of the problem. Equipment returned to a Canon Canada factory service facility and proven to be defective upon inspection will be, without charge:

- (a) repaired utilizing new or comparable refurbished parts, or
- (b) exchanged for refurbished or new Equipment,

as determined by the Canon Canada factory service center, in its sole discretion. The repaired or exchanged Equipment will be shipped back free of charge. Warranty exchange or replacement does not extend the original warranty period of the Equipment. For repairs after the warranty period has expired, an estimate of the cost of repair and an opportunity to approve or reject the repair expense before it is incurred will be provided. If you approve the proposed repairs, repairs will be made and the Equipment will be returned at your risk and expense. If you reject the proposed repairs, the Equipment will be returned to you at no charge to you to an address within Canada.

This limited warranty only applies if the Equipment is used in conjunction with compatible computer equipment, compatible peripheral equipment and compatible software, as to which items Canon Canada will have no responsibility. Canon Canada shall have no responsibility under this limited warranty for use of the Equipment in conjunction with incompatible computer equipment, peripheral equipment and/or incompatible software. Non-Canon brand peripheral equipment and software which may be distributed with, or be factory loaded on, the Equipment, are sold 'AS IS' without warranty or condition of any kind by Canon Canada, including any implied warranty or condition regarding merchantability or fitness for a particular purpose. The sole warranty with respect to such non-Canon brand items is given by the manufacturer or producer thereof. If the Equipment contains a hard disk drive, Canon Canada recommends that data stored on that drive be duplicated or backed up to prevent its loss in the event of failure or other malfunction of such drive.

In order to obtain warranty service, please contact the authorized Canon retail dealer from whom you purchased the Equipment or contact the CANON INFORMATION CENTER at **800-667-2666** or on the internet at www.canon.ca/pro.

Technical support program specifics are subject to change without notice.

This limited warranty covers all defects encountered in normal use of the Equipment and does not apply in the following cases:

- A. Loss or damage to the Equipment due to abuse, neglect, mishandling, electric current fluctuation, accident, improper maintenance, use of non-Canon accessories or failure to follow operating, maintenance or environmental instructions prescribed in Canon Canada's users manual;
- B. If the Equipment is defective as a result of sand, dirt or water damage;
- C. If defects or damages are caused by the use of parts or supplies (other than those sold by Canon Canada) that cause damage to the Equipment or that cause abnormally frequent service calls or service problems
- D. If defects or damages are caused by service other than Canon Canada's factory service centers or authorized service facilities;
- E. Any internal modification to product hardware or firmware;
- F. Any maintenance of the Equipment, including any fees for such maintenance; or
- G. If the Equipment has had its serial number or dating altered or removed.

This limited warranty does not apply to Equipment purchased outside Canada. This limited warranty does not apply to accessories or consumables for the Equipment, which are sold "AS IS", without warranty or condition of any kind by Canon Canada. Please retain this warranty card and your bill of sale or other proof of purchase as a permanent record of your purchase. This card ensures that you are contacted promptly should there be a safety inspection, modification or product recall under applicable laws or regulations.

NO IMPLIED WARRANTY OR CONDITION, INCLUDING IN RESPECT OF THE MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, APPLIES TO THIS EQUIPMENT AFTER THE EXPIRATION OF THE APPLICABLE PERIOD OF EXPRESS WARRANTY OR GUARANTEE UNDER THIS LIMITED WARRANTY (EXCEPT AS MENTIONED ABOVE). (SOME PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU). CANON CANADA SHALL NOT BE LIABLE FOR LOSS OF REVENUES OR PROFITS, EXPENSE FOR SUBSTITUTE EQUIPMENT OR SERVICE, STORAGE CHARGES, LOSS OR CORRUPTION OF DATA, INCLUDING WITHOUT LIMITATION, LOSS OR CORRUPTION OF DATA STORED ON THE EQUIPMENT'S HARD DRIVE, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE EQUIPMENT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF CANON CANADA HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST CANON CANADA BE GREATER THAN THE PURCHASE PRICE OF THE EQUIPMENT SOLD BY CANON CANADA AND CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, YOU ASSUME ALL RISK AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO YOU AND YOUR PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF USE, MISUSE OR INABILITY TO USE THE EQUIPMENT NOT CAUSED DIRECTLY BY THE NEGLIGENCE OF CANON CANADA (SOME PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU). THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS EQUIPMENT OR THE PERSON FOR WHOM IT WAS PURCHASED AS A GIFT.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from province to province.

CANON CANADA INC.



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