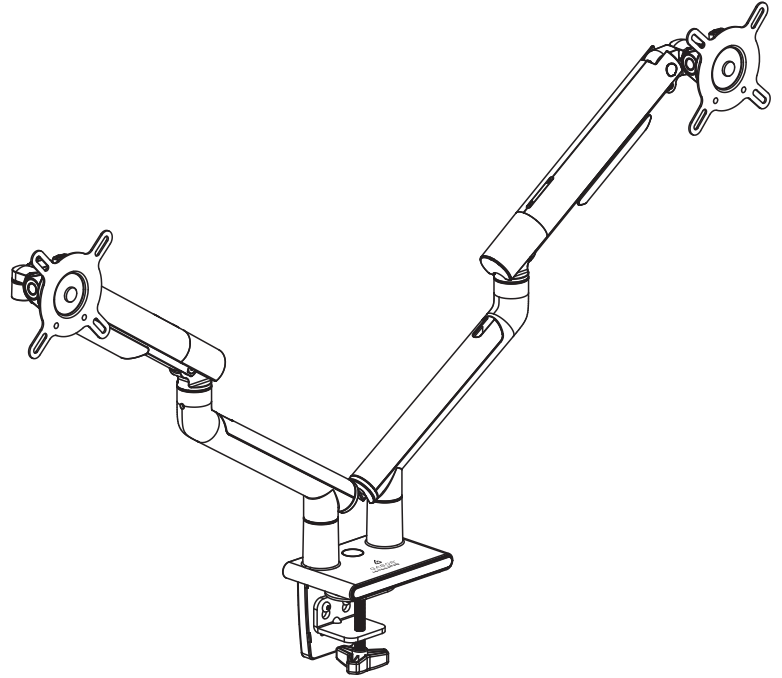




# DM-552 / LEVITOUCH DUAL ARM MONITOR MOUNT

for 17 to 32 in. Desktop Computer Monitors

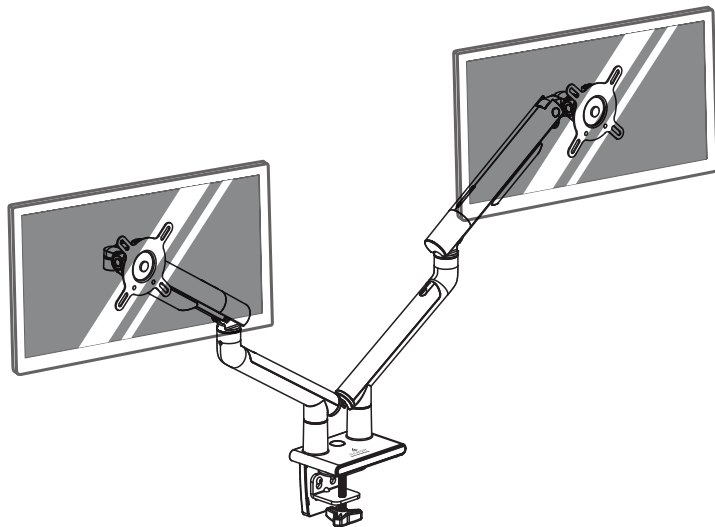
User Manual



## Thank you for choosing Gabor.

The Gabor Dual-Arm Desktop Mount can securely support two monitors from 17 to 32 inches. The stylish yet rugged aluminum build will hold two monitors, each weighing up to 19.8 pounds, and the adjustable spring tension mechanism makes it easy to adjust your monitors to the perfect viewing height. Both mounts consist of two articulating halves that give you maximum control over swivel, tilt, and rotation, precise monitor placement, and optimum viewing angles.

Both articulating arms have adjustable spring tension that ensures monitor stability. The included VESA plates accommodate monitors with 75 × 75 and 100 × 100 VESA patterns, and they feature integrated locks to ensure monitor safety when adjusting screen height. A heavy-duty, low-profile clamp and base will fit into any space with tight clearance, like a cubicle, and for mid-desk attachment, the stand includes mounting hardware for grommet installation.



## Safety Warnings

- Please read and follow the instructions, and keep this manual in a safe place.
- To avoid damage to this product, be careful not to overtighten or improperly thread any of the threaded fittings.
- Clean this product with only a soft, dry cloth.
- Make sure that this product is intact and that there are no missing parts.
- Mounting surfaces should be sturdy and flat. Do not install this product on a weak, uneven surface.
- Make sure everything is secure before proceeding to the next step.
- Do not exceed the maximum load capacity.
- Do not install this product on an unsteady structure or one that is prone to vibration, has a chance of being impacted, or is susceptible to other movements. Reinforce the structure as necessary before installing this product.
- If you have safety concerns about installing this product, contact a qualified professional or installation contractor.
- If this product is missing hardware or there are defective parts, visit [www.madebygabor.com](http://www.madebygabor.com) or call Customer Service at 212-594-2353.
- All images are for illustrative purposes only.

# Product Specifications

## Monitor display size

17 to 32 in. (43.2 to 81.3 cm)

## Maximum weight per monitor

19.8 lb. (9 kg)

## Maximum desktop thickness

3.1 in. (8 cm)

## VESA standards

75 × 75 mm

100 × 100 mm

## Monitor orientation

±180°

## Monitor tilt

±40°

## Monitor rotation

±90°

## Monitor arm swivel

±180°

## Base arm pivot

±90°/±180°

## Arm height adjustment

6.9 to 17.1 in. (17.5 to 43.5 cm)

## Weight with grommet

7.3 lb. (3.3 kg)

## Weight with clamp

9 lb. (4.1 kg)

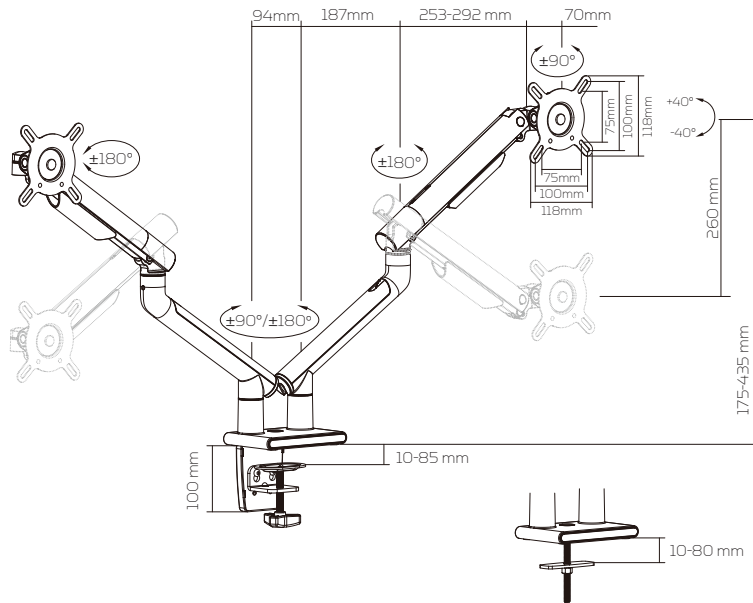
## Package weight

11.2 lb. (5.1 kg)

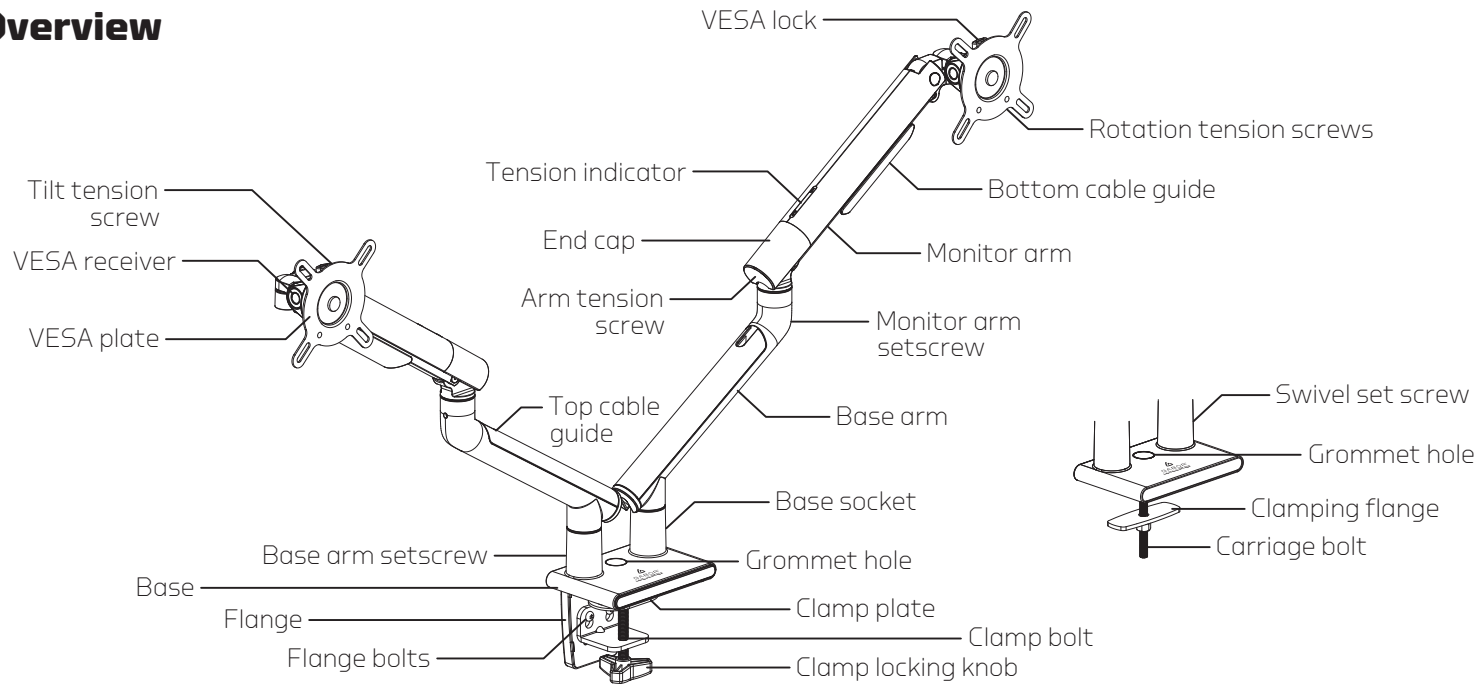
## Package dimensions (H × W × D)

12.2 × 17 × 5.2 in.




(31 × 43.3 × 13.2 cm)



# Overview

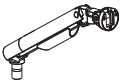
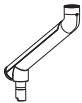



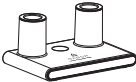












# Parts Included

<b>X2</b>	<b>M-A</b> <b>4X</b>	<b>M-B</b> <b>4X</b>	<b>M-C</b> <b>4X</b>
	 M4 x 12 mm screws	 M5 x 12 mm screws	 D5 washers

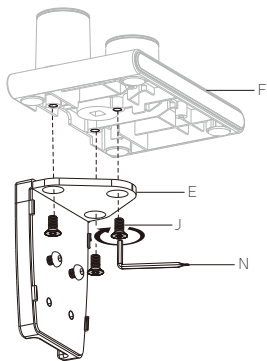
**Required tool**  
Phillips screwdriver 

**Optional tool (grommet installation)**   
Drill with 3/8 in. bit

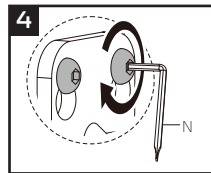
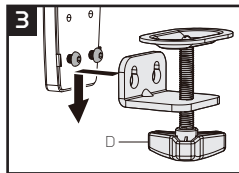
<b>A</b> <b>2X</b>  Monitor arm	<b>B</b> <b>2X</b>  Base arm	<b>C</b> <b>2X</b>  VESA plate	<b>D</b> <b>1X</b>  Clamp	<b>E</b> <b>1X</b>  Flange	<b>F</b> <b>1X</b>  Base	<b>G</b> <b>1X</b>  Notch cover	<b>H</b> <b>1X</b>  Clamping flange
<b>I</b> <b>1X</b>  Carriage bolt	<b>J</b> <b>3X</b>  Flat hex screws	<b>K</b> <b>1X</b>  Washer	<b>L</b> <b>1X</b>  Hex nut	<b>M</b> <b>1X</b>  Plastic cap	<b>N</b> <b>1X</b>  4 mm hex key	<b>O</b> <b>1X</b>  5 mm hex key	<b>P</b> <b>1X</b>  Wrench

# Clamp Installation

1. Attach the flange (E) to the base (F) with the three hex screws (J). Tighten them with hex key (N) until secure.

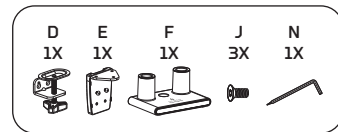


2. Fit the flange behind the desk. You may need to remove the flange bolts if the space between the desk and wall is too tight.



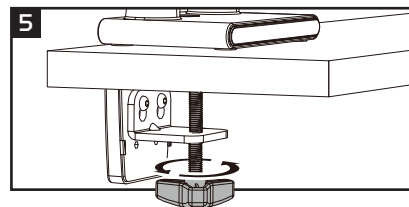
3. Before you attach the clamp to the flange, measure the thickness of the table or desktop.
  - If the desktop is 0.4 to 2 inches thick, screw the flange bolts into the top holes.
  - If the desktop is 2 to 3.3 inches thick, remove the flange bolts from the top holes, and screw them into the bottom holes.

To attach the clamp to the flange, fit the wide end of the clamp holes over the flange bolts, and press down on the clamp so it securely sits on the flange bolts.



**Important!** The clamp should rest on the flange bolts. If the clamp is not parallel to the bottom of the base, loosen the flange bolts until the clamp rests entirely on them.

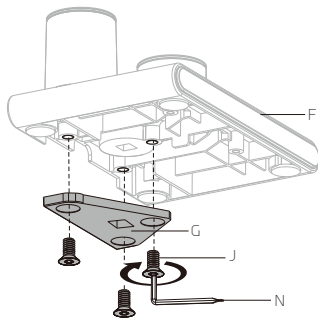
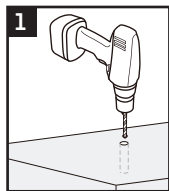
4. Tighten the flange bolts with hex key (N) until secure.
5. With the flange flush against the edge of the desktop, tighten the clamp locking knob until the base is secured to the desktop.



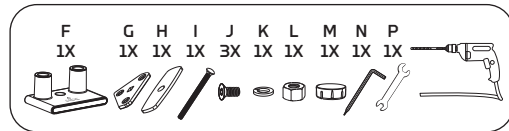
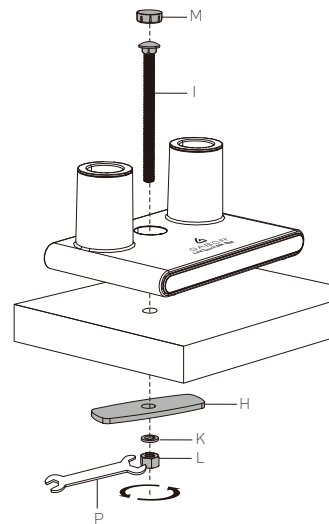
# Grommet (Non-edge) Installation

**Important!** Predrilled holes in the desktop should be between of 0.4 to 2.4 inches (10 to 60 mm) in diameter.

1. If you need to drill a hole in the desktop, use a 3/8-inch or 10 mm drill bit.
2. Attach the notch cover (G) to the bottom of the base with the flat hex screws (J). Make sure the flat side of the cover is even with the edge of the base.

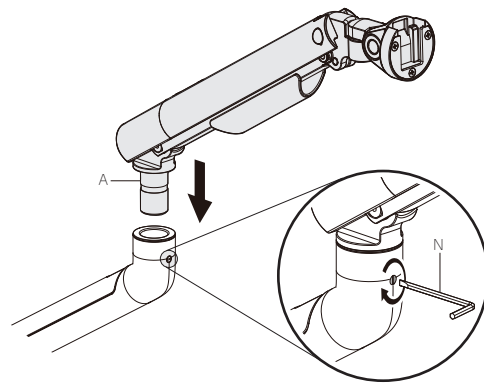
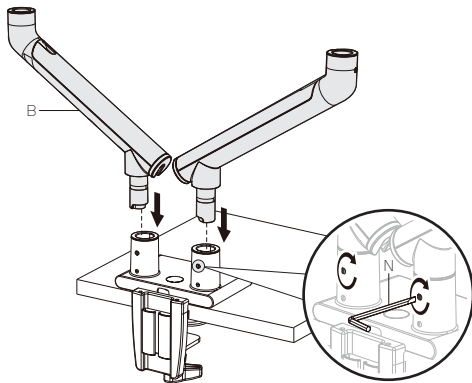
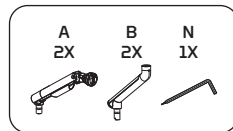


3. Place the base on the desktop, and insert the carriage bolt (I) through the top of the base socket and the hole in the desktop. Once it's inserted, make sure the bolt head sits flush against the base's hole.
4. Beneath the desktop, slide the clamping flange (H) onto the carriage bolt (I), and then slide the washer (K) onto the carriage bolt.
5. Screw the hex nut (L) onto the bolt. Tighten it by hand, and then use the wrench (P) to fully tighten the clamping flange to the desktop.
6. Place the plastic cap (M) into the grommet hole to cover the carriage bolt.



# Attaching the Arms

**Note:** The base arms should easily slide completely into their sockets. If they don't, loosen the base arm set screws before reinserting the arms into the sockets.

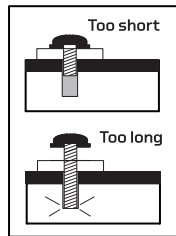


1. Fit the base arms (B) into the base sockets.
2. Use the screwdriver end of hex key (N) to tighten the base arm setscrews until secure.
3. Insert the monitor arms (A) into the base arm sockets.
4. Use the screwdriver end of hex key (N) to tighten the monitor arm setscrews until secure.

# Attaching VESA Plates to the Monitors

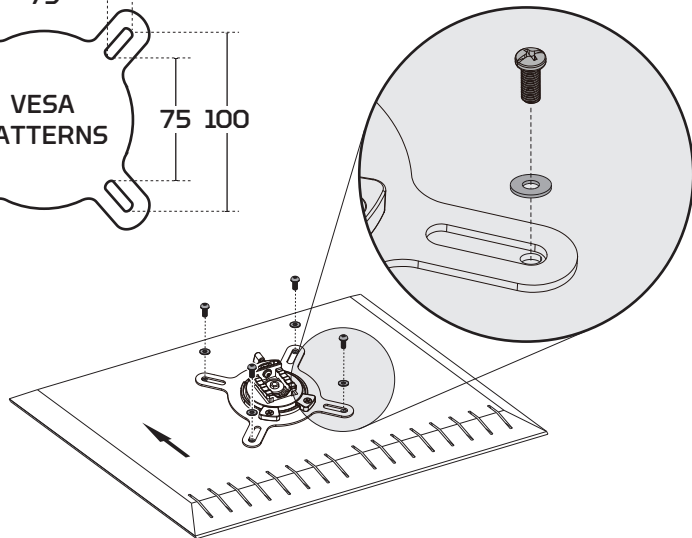
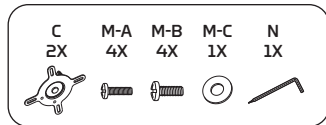
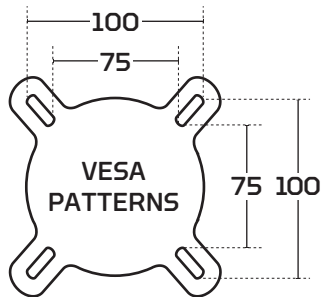
**Important!** Before you attach the VESA plate, hand thread one of the M-A or M-B screws to determine which one fits your monitor.

Make sure the screw is also not too long or too short. If the screw is too long, it may damage the display. If it's too short, it may not hold it.



Place an M-C washer on each of the screws, and install the VESA plate directly to your monitor by tightening the screws with hex key (N).

**Important!** The screws should be tightened until snug. Don't overtighten.

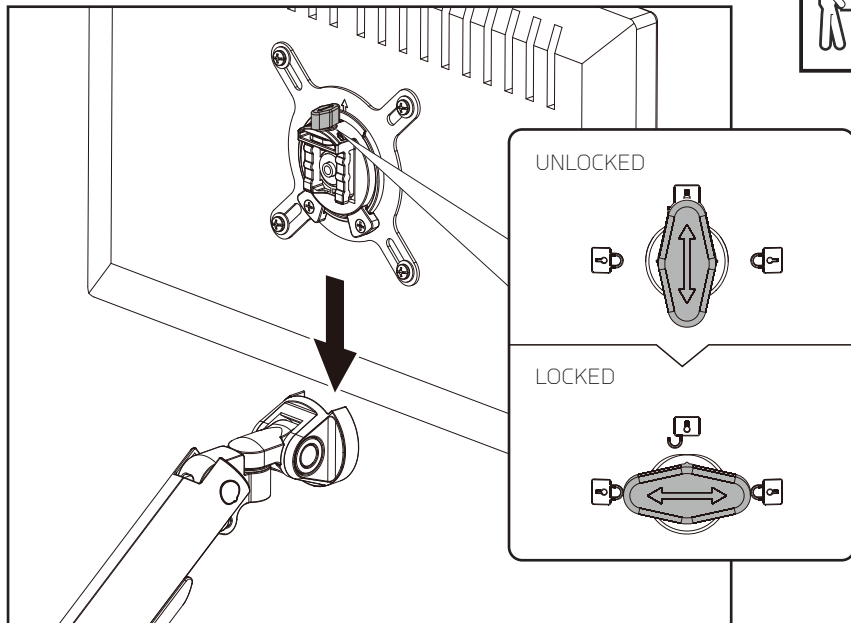


## Attaching the Monitors

1. Once the VESA plate is securely attached to the monitor, slide it into the VESA receiver.
2. Turn the VESA lock to the locked position.

**Important!** The VESA lock secures the VESA plate inside the VESA mount and ensures the monitor won't lift out of the mount when you adjust the monitor height.

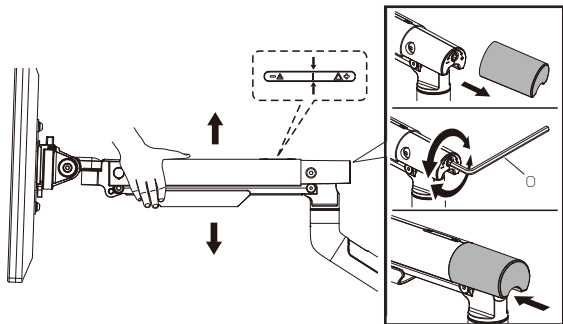
To remove the monitor, unlock the VESA lock and lift the monitor off the mount.



# Balancing the Arms

You can adjust the arm tension to balance the arm according to the weight of your monitor.

1. Remove the end cap from the arm to expose the arm tension screw.
2. With the monitor attached, hold the arm horizontally so it's parallel with the desktop.

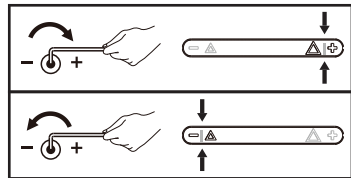
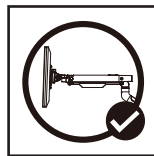
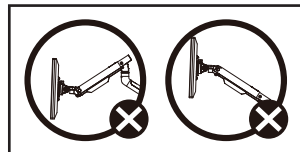
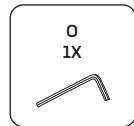


- If the arm drops, tighten the arm tension screw by turning it clockwise with hex key (O) until the monitor stays in the horizontal position.
- If the arm rises, loosen the arm tension screw by turning it counterclockwise with hex key (O) until the monitor stays in the horizontal position.

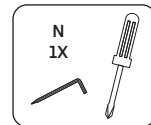
**Important!** Do not overtighten the tension screws. To prevent damage to the tension indicator, never let the red indicator line move beyond the + and - signs at the ends of the indicator.

**Tip:** Always use one hand to support the monitor from below while adjusting the arm tension.

3. When the arm is balanced, replace the end cap.

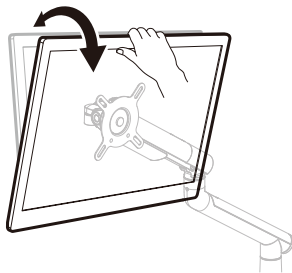
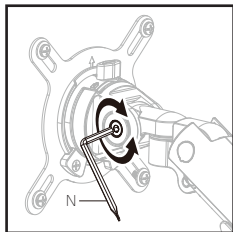


# Adjusting Tilt and Rotation



Tilt and rotation adjustments determine how easily and smoothly you can adjust the screen's position.

## Tilt



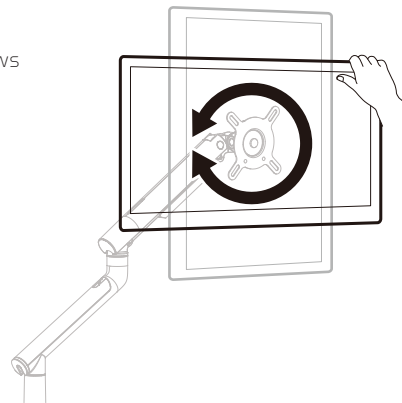
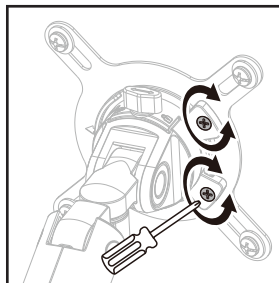
If the monitor doesn't stay at the desired tilt angle, adjust the tilt tension screw with hex key (N).

Turn clockwise to increase the tension, and counterclockwise to decrease the tension.

## Rotation

The monitor should rotate easily, but once it's set at the proper orientation it should stay there.

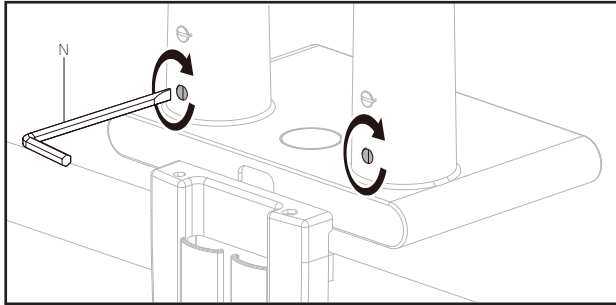
If the monitor rotates too easily, adjust the rotation tension screws with a Phillips screwdriver.



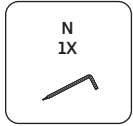
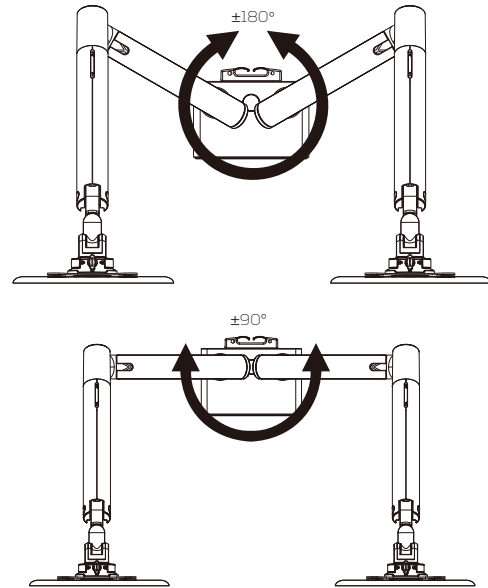
## Adjusting Arm Swivel

The arms can swivel  $\pm 180^\circ$ . However, if the stand is in front of a wall or cubical that can be damaged from contact with the arm or monitors, the arm rotation can be limited to  $\pm 90^\circ$ .

To limit arms swivel to  $\pm 90^\circ$ , tighten the swivel setscrews on the back of the base arm sockets with the screwdriver end of hex key (N). Don't overtighten.



**Note:** Make sure to loosen or tighten the swivel set screws and not the base arm set screws that are just above them.



## Organizing Cables

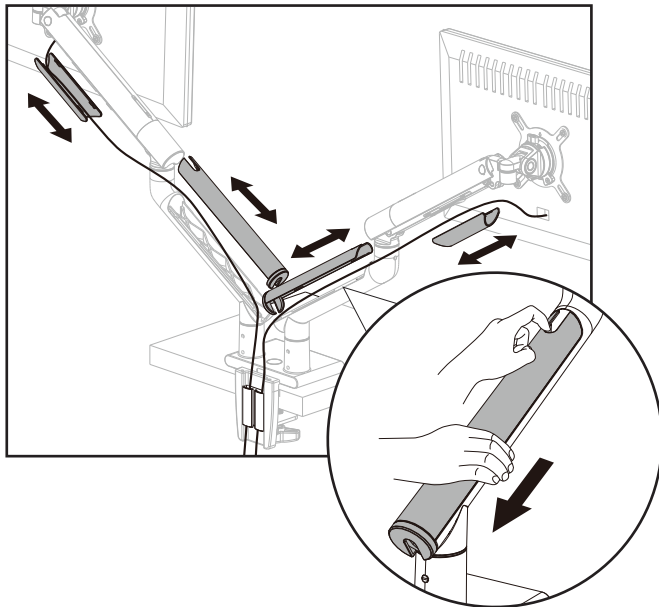
Power and monitor can be neatly run through the top and bottom cable guides to minimize clutter and keep cables organized.

### Top Cable Guide

1. Remove the cable guide by sliding it up toward the monitor.
2. Place the cables in the guide, and replace it by aligning the notches and sliding it back toward the base until it snaps into place.

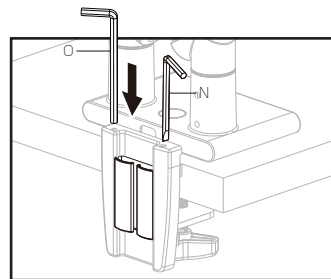
### Bottom Cable Guide

1. Remove the bottom cable guide by sliding it down toward the base.
2. Run the cables through the top and bottom holes in the guide, and replace it by sliding it back into place.



## Store the Hex Keys

Store the hex keys and keep them handy for future adjustments by sliding them into the holes on the back of the flange.



## One-Year Limited Warranty

This Gabor product is warranted to the original purchaser to be free from defects in materials and workmanship under normal consumer use for a period of one (1) year from the original purchase date or thirty (30) days after replacement, whichever occurs later. The warranty provider's responsibility with respect to this limited warranty shall be limited solely to repair or replacement, at the provider's discretion, of any product that fails during normal use of this product in its intended manner and in its intended environment. Inoperability of the product or part(s) shall be determined by the warranty provider. If the product has been discontinued, the warranty provider reserves the right to replace it with a model of equivalent quality and function.

This warranty does not cover damage or defect caused by misuse, neglect, accident, alteration, abuse, improper installation or maintenance. EXCEPT AS PROVIDED HEREIN, THE WARRANTY PROVIDER MAKES NEITHER ANY EXPRESS WARRANTIES NOR ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. This warranty provides you with specific legal rights, and you may also have additional rights that vary from state to state.

To obtain warranty coverage, contact the Gabor Customer Service Department to obtain a return merchandise authorization ("RMA") number, and return the defective product to Gabor along with the RMA number and proof of purchase. Shipment of the defective product is at the purchaser's own risk and expense.

For more information or to arrange service, visit [www.madebygabor.com](http://www.madebygabor.com) or call Customer Service at 212-594-2353.

Product warranty provided by the Gradus Group.

[www.gradusgroup.com](http://www.gradusgroup.com)

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