



#### General Notices

- Consistently make multiple backup copies of your data for your protection. Hard disk drives are subject to failure at any time.
- Rocstor shall not be held liable for loss of data or the restoration or recovery of data on the device. Please see complete Limited Warranty Information in the User's Manual or on the Rocstor website ([www.rocstor.com](http://www.rocstor.com)) for further details.

#### Capacity Disclaimer

Actual accessible hard drive capacity will indicate up to 10% lower than stated under different Operating Systems and formatting. Therefore, a 500GB capacity drive may show up as a 450GB drive (approximately.)

#### Warranty Period

The Limited warranty period for Rocsecure EX31d hard drives are two years for parts and labor.

#### Technical Support / RMA

Tel: (855) 245-1616 (USA)

Tel: (877) 855-1126 (Canada)

Tel: +1 (818) 727-7000 (Domestic and Internationals)

Fax: +1 (818) 875-0002

Hours: 9:00 am - 5:00 pm PST, Mon - Fri (excluding holidays)

Email: [support@rocstor.com](mailto:support@rocstor.com)

#### Trademarks Acknowledgements

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Designed/assembled/integrated in the U.S.A.  
using domestic and/or foreign components.  
Enclosure (without hard drive) is made in China

Specifications, terms, warranties, descriptions, product and services herein are subject to change without notice.  
Ver.0205B

## Rocsecure™ EX31d

Two Factor Authentication Encrypted  
Portable Drive

### Quick Installation Guide



## Contents



Rocsecure EX31



Key Token



USB Cable



Carrying Case



Quick Installation  
Guide

## System Requirements

### Mac Users

#### Hardware:

USB 3.1, USB 3.0 or (2.0) port(s).

macOS: Yosemite, El Captain, Sierra, High Sierra, Mojave, or Higher

Min. recommended memory: 512 MB RAM

Rocsecure EX31d Dual Authentication Utility - Download

### PC Users

#### Hardware:

USB 3.1, USB 3.0 or (2.0) port(s).

Microsoft Windows XP, Vista, Windows 7, Windows 10 or Higher

Min. recommended memory: 512 MB RAM

Rocsecure EX31d Dual Authentication Utility - Download

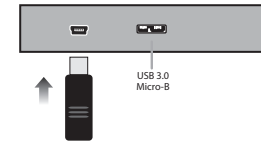
## Important. Please read:

For security protocols if you loose your password, you will NOT be able to change, reset or access your data.

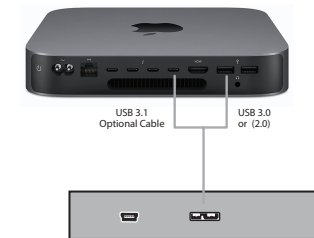
**NOTE:** For security reasons REMOVE the Key-Token immediatly from Rocsecure EX31 and store it in a safe place once the data access is granted to EX31d storage device. The Key-Token is required for authentication purposes only. Once the drive is diconnected, un-mounted, or host computer is restarted, then you are required to insert the key-token and repeat the procedures for authentication again.

## Connecting the Drive

1. Turn ON your host computer and wait until it fully boots up
2. Download Rocstor Two Factor Authentication 2FA Utility from [www.rocstor.com](http://www.rocstor.com). The download utility software is located at "Products=>Encryption=>Rocsecure EX31. Access the file download under the "Documents & Download" tab on top
3. macOS: Run and double click the downloaded Two Factor Authentication utility software. Follow instructions and complete the software installation
4. Insert the digital key (key-token) in the back of the Rocsecure EX31d for authentication first.



5. Using one end of the USB cable, connect it to the USB port of your computer (or via Powered Hub that is connected to your computer) and then the other end to the USB 3.0 Micro-B port on EX31



6. Mac: Once you connect your EX31d to host computer, "The disk you inserted was not readable by this computer" will appear. Click on "Ignore" tab to close the message
7. PC and Mac: Run the Rocstor Two Factor Authentication utility software. The 2FA Utility Software will require a password to login. The default password is "000000" (six number zeros). It is highly recommended to change the default password.
8. Click (double click) on the Rocstor HD icon to access the drive.

You may also refer to the Rocstor website to view or download a full version of the Rocsecure EX31 manual. [www.ROCSTOR.com](http://www.ROCSTOR.com)