Freefly MōVI is a digital 3-axis stabilization system that relies on both active motor-driven components and passive inertial stabilization. Passive stabilization relies on the principles of inertia (tendency of an object to resist change in its motion) and requires that the camera is well-balanced in the Pan, Tilt, and Roll axes. Active stabilization refers to the techniques of using sensors to measure the camera’s Pan, Tilt, and Roll movements and counteract those movements using motors attached to the 3 axes. These 2 types of stabilization work in concert to achieve the smooth and stable shots for which the MōVI is well known.

This manual will teach you how to setup, balance, and tune your MōVI M5. For new users, the process of balancing and tuning a MōVI might seem overwhelming at first, so allow some time to master the procedures described in this manual.

Freefly represents the intersection of art and technology. Our team consists of industry-leading specialists all focused on one task: inventing solutions to allow unrestricted camera movement. Freefly initially created the CineStar line of multi-rotor camera platforms, which allowed smooth, stable, and dynamic low-altitude aerial imagery. After years of research and development in camera stability, Freefly has created the MōVI stabilized camera gimbal. Our goal with the MōVI is to empower a new era of stabilized cinematography on a variety of platforms, from handheld to helicopters and everything in between.
The Freefly MōVI is a digital 3 axis stabilization system that relies on both active motor driven components and passive inertial stabilization. Passive stabilization relies on the principles of inertia (tendency of an object to resist change in its motion) and requires that the camera is well-balanced in the Pan, Tilt, and Roll Axes. Active stabilization refers to the techniques of using sensors to measure the camera’s Pan, Tilt, and Roll movements and counteract those movements using motors attached to the 3 axes. These 2 types of stabilization work in concert to achieve the smooth and stable shots for which the MōVI is well known.

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CONTENTS

01 GETTING STARTED
Batteries and Battery Charger:
- Charging the Battery
- Installing the Battery
- Mounting the Camera

02 BALANCING the MōVI
Step 1: Tilt Front to Back Balance
Step 2: Tilt Vertical Balance
Step 3: Roll Balance

03 CONVERTING M10 to MR
- Attaching Landing Gear Legs & Octo Suspension Plate
- Bluetooth Pairing/Freefly Configurator Connection

04 GUI/TUNING
Initial Tuning
- Majestic Tuning
- Pan Majestic Tuning
- Tilt Majestic Tuning
- GUI Parameter Definitions

05 REMOTE CONTROL
Remote Control Features
- Mode Switch (Dual Operator, Majestic, Kill)

06 TROUBLESHOOTING
Symptoms, Possible Causes and Solutions
MōVI COMPONENTS:
1. Pan Motor
2. Pan Axis
3. Roll Motor
4. Roll Axis
5. Tilt Motor
6. Tilt Axis
7. Tilt Front to Back Adjustment
8. Roll Adjustments Point
9. Tilt Vertical Adjustment

CONTENTS

01 GETTING STARTED
- Batteries and Battery Charger:
  - Charging the Battery
  - Installing the Battery
  - Mounting the Camera

02 BALANCING the MōVI
- Step 1: Tilt Front to Back Balance
- Step 2: Tilt Vertical Balance
- Step 3: Roll Balance
- Step 4: Pan Balance

03 CONVERTING M10 to MR
- Attaching Landing Gear Legs & Octo Suspension Plate
- Bluetooth Pairing/FreelFly Configurator Connection

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- Initial Tuning
- Majestic Tuning
- Pan Majestic Tuning
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NOTICE

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DISCLAIMER

This is a sophisticated cinema product. It must be operated with caution and common sense and requires some basic mechanical ability. Failure to operate this product in a safe and responsible manner could result in injury or damage to the product or other property. This User Guide contains instructions for safety and operation. It is essential to read the entire User Guide and follow all instructions and warnings in the manual, prior to setup or use, in order to operate the MōVI correctly and avoid damage or injury.

Freefly has made every effort to provide clear and accurate information in this User Guide, which is provided solely for the user’s knowledge. While drafted to be accurate, the information in this document is provided strictly “as is” and Freefly will not be held responsible for issues arising from typographical errors or user’s interpretation of the language used in this User Guide that is different from that intended by Freefly.

Freefly reserves the right to revise this User Guide and make changes from time to time without obligation to notify any person of such revisions or changes. In no event shall Freefly, its employees or authorized agents be liable for any damages or losses, direct or indirect, arising from the use of any technical or operational information contained in this document.

BOX CONTENTS

Qty 1 - MōVI M5 Handheld Stabilizer
Qty 1 - MōVI Top Handle
Qty 1 - Stand
Qty 2 - Freefly 14.8V 1.3Ah MōVI Batteries
Qty 1 - Freefly LiPo Charger with AC cord and Charge Lead Adapter
Qty 1 - M2 Hex Driver
Qty 1 - M2.5 Hex Driver

OPTIONAL ACCESSORIES

Qty 1 - DX7 Transmitter

*Included with DX7 Transmitter:
Qty 1 - 2000MAh NiMh Transmitter Battery Pack
Qty 1 - SD Card
Qty 1 - 12V DC Power Supply
Qty 1 - DX7s Neck Strap
Qty 1 - DX7s User Manual
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BATTERIES AND BATTERY CHARGER

WARNING: You must read these safety instructions and warnings carefully before charging or using your battery. Failure to exercise caution while using Lithium Polymer (LiPo) batteries and comply with the following warnings could result in battery malfunction, electrical issues, excessive heat, fire, or injury and property damage.

GENERAL GUIDELINES AND WARNINGS

You must read these safety instructions and warnings carefully before charging or using your battery.

- Never charge or store batteries in extremely hot or cold places (recommended between 50°F/10°C-26°F/-3°C). Leave in a hot environment (inside a motorized vehicle or in direct sunlight).
- Never leave or charge batteries in your pockets or clothing.
- Always use approved LiPo batteries.
- Always inspect the battery before charging.
- Always connect the positive red lead (+) and negative black lead (-) terminals of the battery and charger terminals correctly.
- Always disconnect the battery after charging, and let the charger cool between charges.

- If a battery will not be used for more than one week, it is recommended that the battery be stored with a voltage of approximately 3.8V per cell. Do not store the battery fully charged. Store the battery at room temperature in a cool or shaded area (ideally between 50°F/10°C-26°F/10°C).
- Batteries should be stored in a vented, fire-resistant container. No more than two batteries should be placed in a container to avoid chain reactions. Storage temperatures should not fall below 32°F (0°C). Damaged batteries are extremely sensitive to temperature fluctuations and care should be taken in their maintenance. Storage temperatures may cause a delayed chemical reaction that could possibly result in fire.
- Never disassemble, modify, puncture, shock, drop, crush, or short circuit the battery. Leakage, smoke emission, ignition, explosion or fire can occur, which may result in personal injury or property damage.
- DO NOT leave the battery and charger unattended during use.
- Never drop charger to the ground.
- Never attempt to charge "dead" or damaged batteries.
- Never charge a battery that has individual cell voltages below 3.0V.
- Always inspect batteries before charging.
- Always use a specified LiPo charger only. Do not use a lithium-iodide (ICr) or nickel-metal hydride (NiMH) charger, even though these chargers may appear similar to a LiPo charger. Failure to do so may cause serious damage and result in personal injury and/or property damage.
- Always keep the battery cool down to ambient temperature before charging.
- Always monitor the temperature of the battery while charging. If the battery becomes hot to the touch or begins to swell, discontinute charging immediately. Disconnect the battery from the charger and observe it is a safe place for at least 45 minutes.
- Always ensure that the proper cell count or voltage is selected on your charger for this battery. Failure to properly set the cell count or voltage could result in fire or explosion of the battery.
- For optimal performance and extended life, do not allow your battery voltage to drop below 3.4V. It is recommended that you use a voltage checker to actively monitor battery voltage.

CHARGING PROCESS WARNINGS AND SAFETY PRECAUTIONS

- Never charge or use a LiPo battery that shows any damage or discoloration of any kind, as this may be a sign of internal damage. Any damage to the protective cover, wiring or plugs is also reason to discontinue use.
- Never leave the power wires dangling from a battery.
- Never charge a battery unattended.
- Never connect more than one battery pack to the charger at a time.
- Never use the battery near metal objects, flammable or combustible materials.
- Never charge the battery while installed on the MōVI or other equipment or while inside a vehicle.
- Never attempt to charge a battery that is damaged or has individual cell voltages below 3.0V.
- Always inspect batteries before charging.
- Always use a specified LiPo charger only. Do not use a lithium-iodide (ICr) or nickel-metal hydride (NiMh) charger, even though these chargers may appear similar to a LiPo charger. Failure to do so may cause serious damage and result in personal injury and/or property damage.
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NOTICE: LiPo batteries require special handling for safe disposal. The following steps must be taken to avoid damage to injury to yourself, your property or anyone who comes in contact with the battery.

- If the battery is damaged but no longer useful:
  1. Discharge the battery to a maximum of 1.0V per cell using a safe discharge method.
  2. Leave the battery uncharged and rest the battery after 24 hours. If the battery is over 1.0V per cell, repeat the procedure until the battery is 1.0V per cell or less.
  3. Place electrical tape over each wire lead and tie the tape leads to opposite sides of the battery.
  4. Place battery in a sealed plastic bag and place plastic bag in a vented, fire-safe container.

- If the battery is not damaged:
  1. Contact a fire-safe container to deliver battery to a recycling center authorized for LiPo batteries.
  2. Note that all battery-recycling services include LiPo batteries. If a LiPo-recycling facility is available in your area, contact your state or local HAZMAT agency for assistance.

Battery disposal:

- Notice: LiPo batteries require special handling for safe disposal. The following steps must be taken to avoid damage to injury to yourself, your property or anyone who comes in contact with the battery.

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- If the battery is not damaged:
  1. Contact a fire-safe container to deliver battery to a recycling center authorized for LiPo batteries.
  2. Note that all battery-recycling services include LiPo batteries. If a LiPo-recycling facility is available in your area, contact your state or local HAZMAT agency for assistance.
GENERAL GUIDELINES AND WARNINGS

You must read these safety instructions and warnings carefully before charging or using your battery.

Never disassemble, modify, puncture, shock, drop, crash, or allow minors to charge or use battery packs without adult supervision.

Always charge or store batteries in a safe place away from children.

BATTERIES AND BATTERY CHARGER

WARNING: You must read these safety instructions and warnings carefully before charging or using your battery.

Stop using or charging the battery immediately if the battery becomes or appears damaged, starts to balloon or swell, leakage or discharges, or freezes. Never attempt to charge it.

Batteries should be stored in a vented, fire-resistant container. No more than two batteries should be placed in a container to avoid chain reactions. Storage temperatures should not fall below 32ºF/0ºC or above 130ºF/54ºC. Damaged batteries are extremely sensitive to temperature fluctuation and care should be taken in storing the battery.

Always use a specific LiPo charger only. Do not use a Nickel-cadmium (Ni-Cd) or Nickel-metal hydride (Ni-MH) charger. Nickel batteries may show similar symptoms to LiPo batteries when charged at incorrect voltages. Correct disposal of the battery is critical.

If the battery is damaged or no longer useful:
1. Do not use the battery again.
2. If the battery is damaged, please contact your state or local HAZMAT agency for instructions given by the HAZMAT agency.
3. Place electrical tape over each wire lead and tape the wire leads to prevent short-circuiting.
4. Discharge the battery to a maximum of 1.0V per cell using a discharge method.
5. Leave the battery uncharged and retest the battery after 24 hours. If the battery is over 1.0V per cell, repeat the procedure until the battery is over 1.0V per cell.

BATTERY DISPOSAL:

NOTICE: LiPo batteries require special handling for safe disposal. The following steps must be taken to avoid damage or injury to yourself, your property or anyone who comes in contact with the battery.

If the battery is damaged but no longer useful:
1. Discharge the battery to a maximum of 1.0V per cell using a safe discharge method.
2. Leave the battery uncharged and store the battery after 24 hours. If the battery is over 1.0V per cell, repeat the procedure until the battery is over 1.0V per cell.
3. Place electrical tape over each wire lead and tie the tape leads to prevent short-circuiting.
4. Place battery in a sealed plastic bag and place plastic bag in a vented, fire-safe container.
5. Use a fire-safe container to deliver battery to a recycling center authorized for LiPo batteries. Please note that not all recycling services include LiPo batteries. In your area, contact your state or local HAZMAT agency for information on recycling facilities authorized for LiPo batteries.
6. If the battery is damaged:
   - If the battery or wiring is damaged, please contact your state or local HAZMAT agency for instructions. Batteries must be rendered safe before being transported or recycled.
   - Do NOT transport or ship batteries which have more than 1.0V per cell charged. DO NOT ship batteries that show any damage without following the instructions given by the HAZMAT agency.

CHARGING PROCESS WARNINGS AND SAFETY PRECAUTIONS

Never charge or use a LiPo battery that shows any damage or disfigurement of any kind, as this may be a sign of internal damage. Any damage to the protective outer wire or plug is also reason to discontinue use.

- Always use a specific LiPo charger only. Do not use a Nickel-cadmium (Ni-Cd) or Nickel-metal hydride (Ni-MH) charger. Nickel batteries may show similar symptoms to LiPo batteries when charged at incorrect voltages.
- Always use Freefly-approved LiPo batteries.
- Always inspect the battery before charging.
- Always connect the positive red lead (+) and negative black lead (-) terminals of the battery to the charger terminals correctly.
- Always disconnect the battery after charging, and let the charger cool between charges.
- Never connect the positive lead (+) and negative lead (-) terminals of the battery to the charger terminals correctly.
- Never leave the battery wires dangling from a battery.
- Never charge a battery unattended.
- Never connect more than one battery pack to the charger at a time.
- Never use a specific LiPo charger only. Do not use a Nickel-cadmium (Ni-Cd) or Nickel-metal hydride (Ni-MH) charger. Nickel batteries may show similar symptoms to LiPo batteries when charged at incorrect voltages.
- Never charge the battery while installed on the MōVI or other equipment or while inside a vehicle.

NOTE: All instructions and warnings must be followed exactly. Mishandling of LiPo batteries can result in fire. If the battery becomes hot to the touch or begins to smell, discontinue charging immediately. Disconnect the battery from the charger and observe it is a safe place for at least 4.5 minutes.

- Always ensure that the proper cell count or voltage is selected on the charger for your battery. Failure to properly set the cell count or voltage could result in fire or explosion of the battery.
- For optimal performance and long-life, do not allow your battery voltage to drop below 3.0V. It is recommended that you use a voltage checker to actively monitor battery voltage.

IMPORTANT NOTE: If you are using the battery to power or charge an accessory used with the MōVI, it is your responsibility to constantly monitor the battery’s voltage through the use of a voltage checker. If the accessory used with the battery becomes 1.50V or less, it will damage the battery and render the battery unusable. Never attempt to charge a battery that has individual cell voltages below 1.5V.

STOP using or charging the battery immediately if the battery becomes or appears damaged, starts to balloon or swell, leakage or discharges, or freezes. Never attempt to charge it.
GETTING STARTED

**Battery Specification**
- **Battery Type:** Lithium Polymer
- **Capacity:** 1.3Ah
- **Voltage:** 14.8v
- **Max Continuous Discharge:** 3C (3.9A)
- **Max Burst Discharge:** 5C (6.5A)
- **Max Charge Voltage:** 4.2V per cell
- **Minimum Discharge Voltage:** 3.0V per cell
- **Dimensions:** [69mm (L) x 34mm (W) x 28mm (H)]
- **Weight:** 125g

**Charger Specification**
- **AC Input Voltage:** 100-240V, 50-60HZ
- **Output Power:** 20W
- **Charging Current (Selected by Switch):** 1A, 2A, 3A
- **Current Drain for Balancing:** 200mA
- **4 LEDs for Balancing Indicator**
- **1 LED for Charging Status**

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1. Insert battery into battery compartment observing proper orientation (Freefly sticker visible).
2. Engage battery latching mechanism.
3. Ensure the MōVI power switch is set to “off” and plug the battery into the power input connector on the MōVI. Note: The battery and input connector are keyed. Do not force the battery and input connector together.

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**CHARGING the BATTERY**

1. Insert the AC power cord into the charger.
2. Insert the AC power cord into the wall socket. All LEDs will light for 1 second and the charge status LED will flash green, which indicates the charger is ready to charge.
3. Select “LiPo” on the battery type switch.
4. Select the “1A” charging current on the charge current switch when charging the included batteries.
5. Connect battery main charge lead to the charge lead input in the front of the charger. Make sure the red plug is plugged into the red charge socket and the black plug is plugged into the black charge socket.
6. Connect the Freefly 4s 1.3Ah battery to the charge lead. Always connect the positive red lead (+) and negative black lead (−) terminals to the corresponding colored terminals on the charger.
7. Connect the battery balance lead to the “4S” balance socket on the side of the charger. The charger will automatically start charging.
8. The charge status LED and the cell status LED will light constant red. The cell 1-4 LED’s will glow continuously indicating a 4 cell battery pack.
9. When the battery is fully charged, the “charge status” LED will glow constant green.
10. Unplug the battery from the balance port and charge lead. The battery is ready for use in your MōVI M5.

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**INSTALLING BATTERY in the MōVI**

The MōVI battery is custom designed to fit snugly in the MōVI battery compartment. The battery is retained using a lightweight plastic latch mechanism. Be careful when installing/removing the battery to avoid damaging the battery lead and balance lead.

---
**Battery Specification**
- Battery Type: Lithium Polymer
- Capacity: 1.3Ah
- Voltage: 14.8v
- Max Continuous Discharge: 3C (3.9A)
- Max Burst Discharge: 5C (6.5A)
- Max Charge Voltage: 4.2V per cell
- Minimum Discharge Voltage: 3.0V per cell
- Dimensions: [69mm (L) x 34mm (W) x 28mm (H)]
- Weight: 125g

**Charger Specification**
- AC Input Voltage: 100-240V, 50-60HZ
- Output Power: 20W
- Charging Current (Selected by Switch): 1A, 2A, 3A
- Current Drain for Balancing: 200mA
- 4 LEDs for Balancing Indicator
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**Getting Started**

**Charging the Battery**

1. Insert the AC power cord into the charger.
2. Insert the AC power cord into the wall socket. All LEDs will light for 1 second and the charge status LED will flash green, which indicates the charger is ready to charge.
3. Select “LiPo” on the battery type switch.
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7. Connect the battery balance lead to the “4S” balance socket on the side of the charger. The charger will automatically start charging.
8. The charge status LED and the cell status LED will light constant red. The cell 1-4 LED’s will glow continuously indicating a 4 cell battery pack.
9. When the battery is fully charged, the “charge status” LED will glow constant green.
10. Unplug the battery from the balance port and charge lead. The battery is ready for use in your MōVI M5.

**Installing Battery in the MōVI**

1. Insert battery into battery compartment observing proper orientation (Freefly sticker visible).
2. Engage battery latching mechanism.
3. Ensure the MōVI power switch is set to “off” and plug the battery into the power input connector on the MōVI.
   - Note: The battery and input connector are keyed. Do not force the battery and input connector together.

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- Battery Type: Lithium Polymer
- Capacity: 1.3Ah
- Voltage: 4.2V per cell
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- Charging Current (Selected by Switch): 1A, 2A, 3A
- Current Drain for Balancing: 200mA
- 4 LEDs for Balancing Indicator
- 1 LED for Charging Status
One of the most critical factors in achieving optimal performance from the MōVI is proper balancing. The better the camera is balanced, the less work the motors have to do to achieve a stable shot. Accurate balance is highly critical in shots where the MōVI will be subjected to extreme movements or accelerations (running, horseback, biking, car mount, helicopter, etc.).

There are 3 Axes we need to accurately balance prior to turning the MōVI on and setting up the software. To reiterate, the camera needs to be fully built with all accessories prior to installing and balancing the camera on the gimbal. The addition of accessories (follow focus motors, receivers, etc.) will cause the balance to shift, so they need to be installed prior to beginning the balancing process.

1. Attach the bottom camera rail to your camera using the provided ¼" - 20 screw. Please note that there are multiple attachment holes in the camera rail to choose from to cater to different camera layouts.

2. Install the hot shoe adapter into the hot shoe of your camera.

3. Attach the top camera rail to the hot shoe adapter using the provided M3x6 flat head screws.

One of the most critical factors in achieving optimal performance from the MōVI is proper balancing. The better the camera is balanced, the less work the motors have to do to achieve a stable shot. Accurate balance is highly critical in shots where the MōVI will be subjected to extreme movements or accelerations (running, horseback, biking, car mount, helicopter, etc.).

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BALANCING the MōVI

One of the most critical factors in achieving optimal performance from the MōVI is proper balancing. The better the camera is balanced, the less work the motors have to do to achieve a stable shot. Accurate balance is highly critical in shots where the MōVI will be subjected to extreme movements or accelerations (running, horseback, biking, car mount, helicopter, etc.).

There are 3 Axes we need to accurately balance prior to turning the MōVI on and setting up the software. To reiterate, the camera needs to be fully setup with all accessories prior to installing and balancing the camera on the gimbal. The addition of accessories (follow focus motors, receivers, etc) will cause the balance to shift, so they need to be installed prior to beginning the balancing process.

GETTING STARTED

MOUNTING the CAMERA

The MōVI uses a custom lightweight adjustable camera rail to allow you to easily balance, install, and remove your camera package. It is important that you fully build your camera package prior to installing it on the MōVI. Adding accessories after balancing the MōVI would necessitate re-balancing, so it is best to install all accessories (follow focus motors, receivers, batteries, etc.) prior to mounting the camera to the MōVI.

1. Attach the bottom camera rail to your camera using the provided ¼-20 screw. Please note that there are multiple attachment holes in the camera rail to choose from to cater to different camera layouts.

2. Install the hot shoe adapter into the hot shoe of your camera.

3. Attach the top camera rail to the hot shoe adapter using the provided M5x6 flat head screws.
**Step 1: Tilt Front-to-Back Balance**

The goal with Step 1 is to balance the camera front-to-back on the Tilt Axis. When the proper front-to-back tilt balance is achieved, the camera will stay level if you remove your hands. Please note that to confirm proper tilt front-to-back balance, the camera and Tilt Axis need to be level. At this stage, we have not balanced the camera vertically for the Tilt Axis, so it is only possible to confirm tilt front-to-back balance when the camera and Tilt Axis are level. If the camera is sitting too low or too high with respect to the Tilt Axis, it will mask the issue of front-to-back balance. To adjust the balance, loosen the single middle toggle clamp under the camera and the single middle toggle clamp on top of the camera. This will allow the camera and mount plates to slide forwards and backwards. Be careful to ensure that the clamps are fully engaged and the camera is securely mounted to the adjustable camera plates as you complete step 1.

1. Loosen the top and bottom camera rail toggle clamps.
2. Loosen the side clamps on the top horizontal cross bar so that it can move freely up and down to allow you to set the correct height when installing the camera and adjustable camera plates.
3. Slide the camera and mount plates onto the top and bottom camera mounts.
4. Tighten side clamps on the top horizontal cross bar once both the top and bottom camera rail are engaged on the camera plates.
5. Slide the camera forward or backwards until the Tilt Axis remains level.
6. Tighten the top and bottom middle toggle clamp to lock the camera plate in position. Note - Please be sure the toggle clamps are adequately tight. The toggle clamp holds the camera and camera rail onto the MōVI, so it is important it is securely clamped.
The goal with Step 1 is to balance the camera front-to-back on the Tilt Axis. When the proper front-back tilt balance is achieved, the camera will stay level if you remove your hands. Please note that to confirm proper tilt front/back balance, the camera and Tilt Axis need to be level. At this stage, we have not balanced the camera vertically for the Tilt Axis, so it is only possible to confirm tilt front/back balance when the camera and Tilt Axis are level. If the camera is sitting too low or too high with respect to the Tilt Axis, it will mask the issue of front to back balance. To adjust the balance, loosen the single middle toggle clamp under the camera and the single middle toggle clamp on top of the camera. This will allow the camera and mount plates to slide forwards and backwards. Be careful to ensure that the clamps are fully engaged and the camera is securely mounted to the adjustable camera plates as you complete step 1.

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5. Slide the camera forward or backwards until the Tilt Axis remains level.
6. Tighten the top and bottom middle toggle clamp to lock the camera plate in position.

Note - Please be sure the toggle-clamp is adequately tight. The toggle clamp holds the camera and camera rail onto the MōVI, so it is important it is securely clamped.

slide adjustable camera plates to balance tilt axis
BALANCING the MōVI

STEP 2

Now that we have successfully balanced the Tilt Axis front-to-back, we need to adjust the Tilt Axis vertical balance. To adjust the vertical balance, there are 4 toggle clamps on the middle of the four small side tubes. Adjust the camera position vertically until it is balanced such that you can rotate the camera to any tilt angle and it will naturally stay wherever you leave it. If you point the lens down and it wants to continue tilting forward on its own, then it is top heavy and the camera needs to shift down vertically. If you point the camera lens down and it wants to return to level, then you know it is bottom heavy and the camera needs to shift upwards vertically.

TILT VERTICAL BALANCE:

1. Identify which way the camera needs to be adjusted by tipping the camera lens down 20 degrees. If the camera returns to horizontal, then the Tilt Axis is bottom heavy. If the camera continues to rotate down when released, then Tilt Vertical Axis is top heavy.

2. Rotate the Tilt Axis so that the camera lens is pointing straight up.

3. Loosen the 4 vertical adjustment toggles.

4. Slide the camera cage and camera forward or backward until the camera remains pointing straight up when released.

5. Tighten the toggles.

6. Confirm good balance by moving the camera to several tilt angles and confirming that it holds the given angle without user input.

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6. Confirm good balance by moving the camera to several tilt angles and confirming that it holds the given angle without user input.
STEP 3

ROLL BALANCE:

With the Tilt Axis completely balanced, we can move onto balancing the Roll Axis. To adjust roll balance we need to loosen the 2 bottom outer toggle clamps and the top toggle clamp. This will allow the camera and cage to slide side-to-side to achieve roll balance.

1. Loosen the 2 lower outer toggle clamps and 1 upper outer toggle clamp on the camera platform and slide camera and platform side-to-side to achieve proper balance.

2. Tighten the 2 lower outer toggle clamps and 1 upper outer toggle clamp and upper clamp to lock roll in place.

3. Confirm roll balance by moving Roll Axis to several locations and ensuring the axis will hold the given angle without user input.
STEP 3

ROLL BALANCE:

With the Tilt Axis completely balanced, we can move onto balancing the Roll Axis. To adjust roll balance we need to loosen the 2 bottom outer toggle clamps and the top toggle clamp. This will allow the camera and cage to slide side-to-side to achieve roll balance.

1. Loosen the 2 lower outer toggle clamps and 1 upper outer toggle clamp on the camera platform and slide camera and platform side-to-side to achieve proper balance.

2. Tighten the 2 lower outer toggle clamps and 1 upper outer toggle clamp and upper clamp to lock roll in place.

3. Confirm roll balance by moving Roll Axis to several locations and ensuring the axis will hold the given angle without user input.
BALANCING the MōVI

STEP 4

Pan is perhaps the most difficult axis to visualize balancing. The end goal is that the entire mass below the pan motor would be balanced on the central axis line of the pan motor. The easiest way to check for Pan Axis balance is to slightly tilt the MōVI in the stand and see which way the Pan Axis swings. The clamp that holds the vertical tube to the top horizontal tube is the only adjustment for Pan Axis balance. By sliding this joint fore/aft we can achieve proper Pan balance.

PAN BALANCE:

1. Mount the MōVI in the stand with the power off.
2. Loosen the 2 handle toggle clamps and rotate the handlebar upwards.
3. Align the MōVI such that the camera lens is lined up with the long top handle bar.
4. Using the handles, rotate the MōVI 5-10 degrees and observe which way pan rotates.
5. If the lens points to the low side, it indicates that the MōVI is nose heavy and the Pan knuckle needs to slide backwards.
6. If the back of the gimbal points to the low side, it indicates that the MōVI is tail heavy and the Pan knuckle needs to slide forwards.
7. Loosen the 2 toggle clamps on the Pan knuckle to allow the knuckle to slide.
8. Slide the gimbal in the direction needed as indicated in Steps 5 and 6. Tighten the 2 Pan toggle clamps.
9. Confirm that the camera will not swing to the left or right when you rotate the MōVI handles 5-10 degrees. This indicates proper fore/aft balance.

FORE/AFT PAN BALANCE:

1. Mount the MōVI in the stand with the power off.
2. Loosen the 2 handle toggle clamps and rotate the handlebar upwards.
3. Align the MōVI such that the camera lens is lined up with the long top handle bar.
4. If the back of the gimbal points to the low side, it indicates that the MōVI is tail heavy and the Pan knuckle needs to slide forwards.
STEP 4

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CONVERTING M5 to MR
CONVERTING M5 to MR

M5 to MR CONVERSION:

The MōVI M5 is designed to quickly transform to the Multi-Rotor (MR) version. The following steps will allow you to convert your M5 to MR and mount the gimbal to a CineStar multi-rotor.

1. Replace the aluminum stepped tube with the 180mm carbon tube. You will need to loosen the 4 screws holding the aluminum tube to the Pan motor housing and slide it out. In its place, install the carbon tube with the rear landing gear attached.

2. Attach the left and right landing gear legs and tubes to the M5 using the provided M3x8 Socket Head Cap Screws.

3. Attach the Octo Suspension Plate using the provided M3x8 Socket Head Cap Screws.
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The Freefly Configuration GUI (Graphical User Interface) is the tool that allows you to adjust the software parameters of the MōVI. Changing these parameters will allow you to customize the MōVI’s behavior for particular shots, as well as complete the initial setup required for the MōVI. An important point to note is that you can change parameters in the GUI live with a tablet, but the changes will not be saved unless you write the configuration changes. This tells the MōVI to store the new settings and recall them upon power-up.

**GUI/TUNING**

1. Power the MōVI stabilizer and wait for it to boot correctly. Under control panel > Hardware and Sound > Bluetooth Devices.
2. Click on “Add Wireless Device”. This window may also be accessed by clicking on Bluetooth icon at bottom right of the screen.
3. Select the MōVI stabilizer device (the name may have been customized or changed).
4. Click on “Enter the device’s pairing code”.
5. Enter the password “1234” and click “Next”.
6. The MōVI should now be successfully paired and available for use by the GUI. Right-click on the icon and select “Properties”, then click on “Services” to find out the COM Port number — in this case it is COM67.

7. Start the Freefly Configurator application. (First close application and re-run if already open). It should discover the new COM port we have just added. Select the correct COM port from the list and then click “Connect”. After a short while the GUI will connect and display an info message. You may now click “Configuration”, “Chart”, “Heads up display”, etc... “Configuration” and “Chart” are generally 2 items required for tuning.
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BLUETOOTH PAIRING GUIDE AND CONNECTION TO FREEFLY CONFIGURATOR:

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When the ‘Stiffness’ is set too high, there will be high frequency ‘buzzing’, or oscillations. Once these oscillations are felt, the ‘Stiffness’ setting should be reduced until they stop. It is helpful to reduce the ‘Stiffness’ setting for each axis to a low value like 10 for initial setup.

**STEP 1. TILT STIFFNESS**

Under the ‘Tilt’ tab of the GUI, you will find a menu item called ‘Tilt Stiffness’. This parameter will determine how ‘soft’ the tilt axis will be in holding the camera still. Slowly increase this setting until you feel an oscillation in the Tilt Axis, then reduce the setting until the oscillation subsides. It is important to check that the ‘Stiffness’ settings you have set will not oscillate in any orientation. To confirm this, point the camera up and down and make sure that the Tilt Axis is stable.

**STEP 2. ROLL STIFFNESS**

Under the ‘Roll’ tab of the GUI, you will find a menu item called ‘Roll Stiffness’. Slowly increase this setting until you feel an oscillation in the Roll Axis, then reduce the setting until the oscillation subsides. Pick the MōVI up and make sure that you can move the handles around the Roll Axis, then reduce the ‘Stiffness’ setting until the oscillation subsides. Under the ‘Tilt’ tab of the GUI, you will find a menu item called ‘Tilt Stiffness’. This parameter will determine how ‘stiff’ the Tilt Axis will be in holding the camera still. Slowly increase this setting until you feel an oscillation in the Tilt Axis, then reduce the setting until the oscillation subsides. It is important to check that the ‘Stiffness’ settings you have set will not oscillate in any orientation. To confirm this, point the camera up and down and make sure that the Tilt Axis is stable.

**STEP 3. PAN STIFFNESS**

Under the ‘Pan’ tab of the GUI, you will find a menu item called ‘Pan Stiffness’. Slowly increase this setting until you feel an oscillation in the Pan Axis, then reduce the setting until the oscillation subsides. Pick up the MōVI and hold it by the center single handle and ensure that no oscillations are present. By moving the handles normally forward and that inclinations are present as you move.

This concludes the initial gain settings of the gimbal. Now we can move on to setting Majestic Tuning parameters.

**MAJESTIC TUNING:**

Now that we have the 3 main ‘Stiffness’ settings dialed-in, we can discuss the various ways that we can tune Majestic Mode. Majestic Mode refers to the single operator mode on the MōVI, where the MōVI operator can control the pan and tilt of the MōVI without the need for a 2nd operator. The MōVI has a difficult task in Majestic Mode; essentially, we are asking the system to provide stable footage, but follow the user’s input from the handles. These 2 things are somewhat contradictory. The Majestic Mode tuning parameters in the GUI allow the user to configure the Majestic Mode to suit the particular shots from very slow and smooth, to very fast and active.

**PAN MAJESTIC TUNING:**

Pan Majestic Smoothing - This parameter adjusts the degree to which the Pan Axis in Majestic Mode. A lower value means the camera will follow the handles more actively, but will make it more difficult to achieve very smooth pans. A higher value will cause the camera to lag behind the handles more, but will allow for very smooth and precise Panning when needed. This can be useful; when using longer lenses or when subtle moves are needed. A setting around 5 usually provides a good starting point.

Pan Majestic Window - Pan Majestic Window defines a range in degrees of handle movement which will be ignored. This means that you can move the handles less than the Pan Majestic Window and the camera will not pan. Once you exceed the Pan Majestic Window threshold, the camera will begin to pan. A normal default setting of 15 degrees is a good place to start. In some circumstances where you will be moving the handles drastically, you can increase the Pan Majestic Window to a much higher value. An example would be when riding a horse or motorcycle with the MōVI. The operator might be unable to keep the handles still, but does not want the camera to pan each time that he/she moves. Setting the Pan Majestic Window to 30 or 40 degrees would mean the operator could move the handles quite drastically without the camera moving. The operator could still re-frame the shot by exceeding the threshold.

Pan Majestic Span - Pan Majestic Span alters the amount of rotation from the Pan axis for maximum panning speed. A good default setting is 155 degrees. Too low a setting will make the Majestic Pan camera feel too abrupt. A higher setting like 180 degrees is useful for very subtle framing or long lens shots.

**TILT MAJESTIC TUNING:**

There are a few different Tilt Axis control modes which can be useful for different situations.

Smooth-Lock - In this mode, the tilt angle can be manipulated by the user. The MōVI operator can manually point the camera at any tilt angle and the MōVI will maintain that tilt angle setting. This can be very useful for scenes where the tilt angle needs to remain constant even as the operator moves around.

Note - If the remote control is turned on and set to “Majestic Mode”, it is impossible for the remote operator to control tilt while the MōVI operator controls pan.

Majestic Angle - This mode works much the same as the standard Pan Majestic Mode works. It allows the operator to tilt the handles of the MōVI to adjust the camera tilt angle. One important point is that this can be difficult to do with large camera payloads. For these situations, if the operator becomes fatigued, we recommend using the “normal” setting, or a remote operator to control tilt.

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When the ‘Stiffness’ is set too high, there will be high frequency ‘buzzing’ or oscillations. Once these oscillations are felt, the ‘Stiffness’ setting should be reduced until they stop. It is helpful to reduce the ‘Stiffness’ setting for each axis to a low value like 10 for initial setup.

**STEP 1. TILT STIFFNESS**

Under the ‘Tilt’ tab of the GUI, you will find a menu item called “Tilt Stiffness”. This parameter determines how ‘soft’ the Tilt Axis will be in holding the camera still. Slowly increase this setting until you feel an oscillation in the Tilt Axis, then reduce the setting until the oscillation subsides. It is important to check that the ‘Stiffness’ setting you have set will not oscillate in any orientation. To confirm this, point the camera up and down and make sure that the Tilt Axis is stable.

**STEP 2. ROLL STIFFNESS**

Under the ‘Roll’ tab of the GUI, you will find a menu item called “Roll Stiffness”. Slowly increase this setting until you feel an oscillation in the Roll Axis, then reduce the setting until the oscillation subsides. Pick the MōVI up and make sure that you can move the handles around the Roll Axis, then reduce the setting until the oscillation subsides. It is important to check that the ‘Stiffness’ setting you have set will not oscillate in any orientation. To confirm this, point the camera to the right and left and make sure that the Roll Axis is stable.

**STEP 3. PAN STIFFNESS**

Under the ‘Pan’ tab of the GUI, you will find a menu item called “Pan Stiffness”. Slowly increase this setting until you feel an oscillation in the Pan Axis, then reduce the setting until the oscillation subsides. Pick up the MōVI and hold it by the center single handle and ensure that no oscillations are present. As the user moves the handles, the camera should follow the handles in a normal fashion and that no oscillations are present as you move.

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Now that we have the 3 main ‘Stiffness’ settings dialed-in, we can discuss the various ways that we can tune Majestic Mode. Majestic Mode refers to the single operator mode on the MōVI, where the MōVI operator can control the pan and tilt of the MōVI without the need for a 2nd operator. The MōVI has a difficult task in Majestic Mode; essentially, we are asking the system to provide stable footage, but follow the user’s input from the handles. These 2 things are somewhat contradictory. The Majestic Mode tuning parameters in the GUI allow the user to configure the Majestic Mode to suit the particular shot from very slow and smooth, to very fast and active.

**PAN MAJESTIC TUNING:**

Pan Majestic Smoothing - This parameter adjusts how much smoothing is applied to the Pan Axis in Majestic Mode. A lower value means the camera will follow the handles more actively, and may make it more difficult to achieve very smooth pans. A higher value will cause the camera to lag behind the handles more, but will allow for very smooth and precise tracking when panning. This can be useful, when using longer lenses or when subtle moves are needed. A setting of around 5 usually provides a good starting point.

Pan Majestic Window - Pan Majestic Window defines a range in degrees of handle movement which will be ignored in practice. This means that you can move the handles less than the Pan Majestic Window and the camera will not pan. Once you exceed the Pan Majestic Window threshold, the camera will begin to pan. A normal default setting of 20 degrees is a good place to start. In some circumstances where you will be moving the handles drastically, you can increase the Pan Majestic Window to a much higher value. An example would be when riding a horse or motorcycle with the MōVI. The operator might be unable to keep the handles still, but does not want the camera to pan each time the operator moves around. A higher value like 180 degrees is useful for very large degrees of handle movement which will be ignored.

Note - If the remote control is turned on and set to “Majestic Mode”, it is possible for the remote operator to control tilt while the MōVI operator controls pan.

**TILT MAJESTIC TUNING:**

There are a few different Tilt Axis control modes which can be useful for different situations.

Smooth-Lock - In this mode, the tilt angle can be manipulated by the operator. The MōVI operator can manually point the camera at any tilt angle and the MōVI will maintain that tilt angle setting. This mode can be very useful for scenes where the tilt angle needs to remain constant even as the operator moves around.

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**Tilt Majestic Span** - Tilt Majestic Span allows the amount of rotation from full-pan to full-tilt without the use of smooth locking. A setting of around 30 to 40 degrees will cause the operator to control pan, but not tilt. A setting of around 60 to 70 degrees will allow the operator to control both pan and tilt. A setting of around 120 degrees will allow the operator to control full-pan and full-tilt, withou...
**GUI PARAMETER DEFINITIONS:**

**Majestic Config Menu:** This menu controls the behavior of the gimbal when used in Majestic Mode.

- **Pan/Tilt Remote Speed Adjustment** - Defines whether the Pan and Tilt Rates are controlled together (Combined) or separately (Independent). In Combined mode, the Pan Rate control is applied to both Pan and Tilt.

**Remote Controller Config Menu:** This menu defines how the joystick movements and buttons of the Dual Operator Remote Controller are mapped to gimbal movements.

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GUI PARAMETER DEFINITIONS:

Tuning Menu: This menu contains settings that control the stiffness of each axis, or how much the motors are used for active stabilization. The ideal amount depends on the camera's stiffness properties. For guidelines, refer to the Knowledge Base at www.freeflysystems.com.

Pan/Stiffness/Roll/Stiffness/Tilt/Stiffness - Controls how ‘stiffly’ the corresponding Axis will try to hold the camera stable. The higher you can set the parameter without vibration or oscillation, the better.

Majestic Config Menu: This menu controls the behavior of the gimbal when in Majestic Mode.

Pan Smoothing - This parameter adjusts how much smoothing is applied to the Pan Axis in Majestic Mode. A lower value means the system will follow the joystick movement more closely, but will allow for very smooth motion when panning.

Pan Window - This defines a range (in degrees) of handle movement that will be ignored. See further explanation in ‘Majestic Tuning’ section.

Tilt Mode - Allows you to choose between Smooth Lock and Majestic Angle control. See detailed description in the Majestic Tuning section.

Pan Joystick Setting - Controls how much smoothing is applied to the Pan joystick in Dual Operator mode. Use these settings to adjust the feel of the Pan joystick in Dual Operator mode.

Tilt Joystick Smoothing - This defines a range of Tilt joystick movement that will be ignored. See further explanation in ‘Majestic Tuning’ section.

Map Remote Tilt Rate - Radio channel corresponding to the Pan joystick.

Map Remote Roll Rate - Radio channel corresponding to the Roll Trim switch.

Motion Boosting - Motion boosting bypasses the gyro self test procedure and allows the gimbal to boot up even on a moving platform. It is recommended for situations such as filming from boats. Be sure to write the configuration to the Freefly-supplied Spektrum DX8s transmitter, use the default receiver (S. Bus), and leave these settings at the factory default unless they are required for troubleshooting.

Tilt Joystick Expo - Sets how much exponential is applied to the Tilt Joystick in Dual Operator mode. Higher exponential makes the joystick more sensitive in the center and more sensitive at the edges.

Tilt Joystick Window - This defines a range of Tilt joystick movement that will be ignored at the center of the joystick travel.

Pan/Tilt Remote Speed Adjustment - Defines whether the Pan and Tilt Rates are controlled together (Combined) or separately (Independent). In Combined mode, the Pan Rate control applies to both Pan and Tilt.

Remote Controller Config Menu: This menu defines how the joystick and buttons of the Dual Operator Remote Controller are mapped to the corresponding Axis(es). If the remote controller cannot be corrected by adjusting the Stiffness settings, you can use the Gimbulator Filter to further tune the Gimbal and remove oscillations. As a general rule, if the oscillations are fast and narrow in nature (buzzing), try decreasing the Gyro Filter. If the oscillations are slow and smooth in nature (rocking), try increasing the Gyro Filter. If the oscillations are slow and smooth in nature (rocking), try decreasing the Output Filter. If the oscillations are fast and narrow in nature (buzzing), try increasing the Gyro Filter. If the oscillations are slow and smooth in nature (rocking), try decreasing the Output Filter.

Pan/Tilt Remote Speed Adjustment - This setting adjusts the style of the filter applied to the Gimbal’s motor outputs. If the Gimbal is experiencing oscillations that cannot be corrected by adjusting Stiffness settings, you can use the Gimbulator Filter to further tune the Gimbal and remove oscillations. As a general rule, if the oscillations are fast and narrow in nature (buzzing), try increasing the Gyro Filter. If the oscillations are slow and smooth in nature (rocking), try decreasing the Gyro Filter. If the oscillations are fast and narrow in nature (buzzing), try increasing the Gyro Filter. If the oscillations are slow and smooth in nature (rocking), try decreasing the Output Filter.

Shake-cam Pan / Tilt - A feature has been exposed to allow operators enhance their filming. Shake-cam can be enabled in both the vertical and horizontal axis, and can add some of that signal into the tilt and pan servos as a form of deliberate pointing corruption. The scaling factors are adjustable where desirable pointing corruption, and larger positive or negative values give a progressively stronger lead or lag effect. Lead is where the camera accelerates to tilt more upward when the gimbal is accelerated up, lag is where the opposite occurs. You will probably want to set the Gyro Filter to eliminate any unwanted motor noise. Be sure to fine-tune the frame of reference orientation in both the vertical and horizontal axis, and you can set up some of that signal into the tilt and pan servos as a form of deliberate pointing corruption. The scaling factors are adjustable where desirable pointing corruption, and larger positive or negative values give a progressively stronger lead or lag effect. Lead is where the camera accelerates to tilt more upward when the gimbal is accelerated up, lag is where the opposite occurs. You will probably want to set the Gyro Filter to eliminate any unwanted motor noise. Be sure to fine-tune the Gimbulator Filter to further tune the Gimbal and remove oscillations. As a general rule, if the oscillations are fast and narrow in nature (buzzing), try increasing the Gyro Filter. If the oscillations are slow and smooth in nature (rocking), try decreasing the Output Filter. If the oscillations are fast and narrow in nature (buzzing), try increasing the Gyro Filter. If the oscillations are slow and smooth in nature (rocking), try decreasing the Output Filter.
Separating the tasks of moving the camera and framing the shot allows for unique and dynamic camera moves during high-action scenes. In order to effectively execute such shots, it is imperative that the person holding the MōVI and the person operating the remote control are in sync and understand each other’s intentions. Often times, it is helpful to have wireless communication between the MōVI operator and remote operator, so that they can better coordinate moving and framing the camera.
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REMOTE CONTROL FEATURES:

**Tilt Speed:** This dial will adjust the speed of the Tilt Axis. High action scenes may require faster speeds, while some scenes require very subtle and delicate framing. The operator can vary the max tilt speed live and on-the-fly by adjusting this dial. Setting the speed as low as possible will give the operator a finer control feel.

**Pan Speed:** This dial will adjust the speed of the Pan Axis. High action scenes may require faster speeds, while some scenes require very subtle and delicate framing. The operator can vary the max pan speed live and on-the-fly by adjusting this dial. Setting the speed as low as possible will give the operator a finer control feel.

**Pan/Tilt Joystick:** This is the joystick that allows the operator to control the pan and tilt of the camera. The stick is proportional meaning that the further the operator pushes it in a certain direction, the faster the camera will pan/tilt. It is also important to note that the tilt control can be reversed in the radio software to accommodate the taste of the individual operator.

**MODE SWITCH:**

- **DUAL OPERATOR, MAJESTIC, KILL**

_**Dual Operator Mode:**_ This 3 position switch allows the remote operator to change control modes remotely. The top position is “Remote Operator Mode”, which allows the remote operator to have complete control over the gimbal. In this mode, the person holding the MōVI has no control over the camera’s pan/tilt. One important point is that when completing a shot, it is helpful if the remote operator switches to Majestic Mode, so that the MōVI operator can move freely with the MōVI without tangling wires, etc. Without switching to Majestic Mode, the MōVI will hold its heading regardless of what the MōVI operator does, which can make it difficult to reset the shot.

_**Majestic Mode:**_ This refers to the mode which allows the MōVI operator to control both Pan and Tilt Axes or just one of them. For some shots, it is helpful for the MōVI operator to be able to control framing as a single operator. Some shots allow the MōVI operator to control the camera operator controlling pan, but with the camera operator controlling tilt.

_**Kill (Off):**_ This switch position kills power to the MōVI. This is helpful in some cases for setup/initialization or if a wire becomes tangled. In case of any problem or malfunction, the remote operator should immediately activate the kill switch.
REMOTE CONTROL FEATURES:

**Tilt Speed:** This dial will adjust the speed of the Tilt Axis. High action scenes may require faster speeds, while some scenes require very subtle and delicate framing. The operator can vary the max tilt speed live and on-the-fly by adjusting this dial. Setting the speed as low as possible will give the operator a finer control feel.

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**MODE SWITCH:**

- **Dual Operator, Majestic, Kill**

**Dual Operator Mode:** This 3 position switch allows the remote operator to change control modes remotely. The top position is “Remote Operator Mode”, which allows the remote operator to have complete control over the gimbal. In this mode, the person holding the MōVI has no control over the camera’s pan/tilt. One important point is that when completing a shot, it is helpful if the remote operator switches to Majestic Mode, so that the MōVI operator can move freely with the MōVI without tangling wires, etc. Without switching to Majestic Mode, the MōVI will hold its heading regardless of what the MōVI operator does, which can make it difficult to reset the shot.

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**Kill (Off):** This switch position kills power to the MōVI. This is helpful in some cases for setup_INITIALIZATION or if a wire becomes tangled. In case of any problem or malfunction, the remote operator should immediately activate the kill switch.
SYMPTOM | POSSIBLE CAUSE | SOLUTION
--- | --- | ---
Gimbal will not power up. | Battery unplugged or switch off. Battery damaged or over-discharged. | Plug in battery and ensure switch is on. Replace battery. Dispose of used battery properly.
No stabilization, battery indicator shows one rapid flashing LED. | Battery discharged. | Replace battery. Charge the used battery using only the provided charger.
No stabilization on one axis. | Axis Stiffness is set to 0. A Motor Drive has been reset due to voltage, temperature, or current protection. A Motor Wire has come unplugged. | Open the GUI. On the Tuning page, ensure that the axis Stiffness is not set to zero. Restart the Gimbal by switching off then on. Power off the Gimbal. Reconnect the Motor Wire. Refer to the Wiring Diagram for proper connections.
Gimbal attempts to stabilize camera to an improper orientation. | Gimbal initialized in improper orientation. The camera must be correctly oriented during initialization. Gimbal joints have been modified. | Restart Gimbal by switching off then on. Ensure that the camera and Gimbal are in the desired orientation during initialization. Gimbal joints should never be disassembled except by qualified technicians.
Gimbal initialization failed. A wire has come unplugged. | Restart Gimbal by switching off then on. Also allow 5 seconds without camera movement for Gimbal to initialize. Carefully check all wiring and connectors, especially the IMU puck wires. Re-seat any loose connections. If the wire has come completely unplugged, refer to the Wiring Diagram for the appropriate connection point.
Poor stabilization. (Bumps or jolts present in footage.) | The gimbal is not adequately balanced. The Stiffness setting is too low. | Check the camera balance in various positions. Repeat balancing steps as described in the user manual. Increase the Stiffness settings of each axis in the GUI Tuning page. If you can identify which axis is poorly stabilized, start with that axis’ Stiffness. Higher Stiffness will achieve better stabilization. The tuning process is described in the user manual.
Horizon (Roll Axis) is not level. | Roll Trim not set. | Adjust the Roll Trim setting to achieve a level horizon. In Majestic Mode, this is adjustable in the GUI. In Dual Operator mode, this is adjustable using the Roll Trim switch on the Dual Operator Radio Controller.
No Control in Dual Operator Mode. Dual Operator Radio Controller is off, or set to Kill or Majestic Mode. | Dual Operator Radio Controller is off, or set to Kill or Majestic Mode. Radio Controller Mapping is misconfigured. | Turn on Radio Controller and set Mode Switch to Dual Operator (DUAL) Mode. If you are using the stock Radio Controller (Spektrum DX7), ensure that the Radio Mapping settings in the GUI are as shown on P24. If you are using another Radio Controller, refer to the User Manual for guidance on Radio Mapping.
Oscillation on one more Gimbal axis. | Stiffness setting is too high. An Adjustment Clamp is not tightened. Camera mounting is not stiff enough. Filter settings are incorrect. Note: The Gyro and Output filters are advanced settings and should only be modified if other methods of reducing oscillation have failed. | Reduce the Stiffness setting of the axis that is oscillating using the GUI Tuning page. Ensure that the Gimbal in Majestic Mode is correctly oriented. Check all Adjustment Clamps for adequate tightness. They must be tightened down during operation. If necessary, adjust the clamp tension with a hex wrench. The camera must be mounted rigidly to the TRI Aims. Use a wedge or spacer under the lens and/or on the sides of the camera to ensure the mounting is necessary. If the oscillations are fast (buzzing), try increasing the Filter settings under GUI Expert Settings. If they are slow (sloshing), try decreasing the Filter settings.
No Control in Majestic Mode. Gimbal initializes in improper orientation. Gimbal joints have been modified. | Gimbal initialized in improper orientation. The camera must be correctly oriented during initialization. Gimbal joints have been modified. | Restart Gimbal by switching off then on. Ensure that the camera and Gimbal are in the desired orientation during initialization. Gimbal joints should never be disassembled except by qualified technicians.
## SYMPTOM

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<td>Gimbal will not power up. No battery indicator.</td>
<td>Battery unplugged or switch off. Battery damaged or over-discharged.</td>
<td>Plug in battery and ensure switch is on. Replace battery. Dispose of used battery properly.</td>
</tr>
<tr>
<td>No stabilization, battery indicator shows one rapid flashing LED.</td>
<td>Battery discharged.</td>
<td>Replace battery. Charge the used battery using only the provided charger.</td>
</tr>
<tr>
<td>No stabilization, battery indicator shows charging remaning.</td>
<td>Battery damaged or over-discharged.</td>
<td>Plug in battery and ensure switch is on. Replace battery. Dispose of used battery properly.</td>
</tr>
<tr>
<td>No stabilization, battery indicator shows three flashing LEDs.</td>
<td>Gimbal initializing.</td>
<td>Allow 5 seconds without camera movement for Gimbal to initialize. Use the Mode Switch on the Radio Controller to activate Dual Operator Mode, or turn off Gimbal to return to Majestic Mode.</td>
</tr>
<tr>
<td>No stabilization on one axis.</td>
<td>Axis stiffness is set to 0. A Motor Drive has been reset due to voltage, temperature, or current protection. A Motor Wire has come unplugged.</td>
<td>Open the GUI. On the Tuning page, ensure that the axis stiffness is not set to zero. Restart the Gimbal by switching off then on. Power off the Gimbal, Reconnect the Motor Wire. Refer to the Wiring Diagram for proper connections.</td>
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<td>Gimbal attempts to stabilize camera to an improper orientation.</td>
<td>Gimbal initialized in improper orientation. The camera must be correctly oriented during initialization. Gimbal joints have been modified.</td>
<td>Restart Gimbal by switching off then on. Ensure that the camera and Gimbal are in the desired orientation during initialization. The Gimbal joints should never be disassembled except by qualified technicians.</td>
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<tr>
<td>Gimbal initialization failed. A wire has come unplugged.</td>
<td>Gimbal initializing.</td>
<td>Restart Gimbal by switching off then on. Allow 5 seconds without camera movement for Gimbal to initialize. Carefully check all wiring and connectors, especially the IMU Puck wire. Re-seat any loose connections. If the problem persists, refer to the Wiring Diagram for the appropriate connection point.</td>
</tr>
<tr>
<td>Pan Axis is offset by 90º or 180º in Majestic Mode.</td>
<td>Handle has been attached in an incorrect orientation. If you have disassembled the handle (for example to switch from handheld to multirotor use), be sure to reassemble to the original orientation.</td>
<td></td>
</tr>
<tr>
<td>Poor stabilization. (Bumps or jolts present in footage.)</td>
<td>The gimbal is not adequately balanced. The stiffness setting is too low.</td>
<td>Check the camera balance in various positions. Repeat balancing steps as described in the user manual. Increase the stiffness settings of each axis in the GUI Tuning page. If you can identify which axis is poorly stabilized, start with that axis’ Stiffness. Higher stiffness will achieve better stabilization. The tuning process is described in the user manual.</td>
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<td>Horizon (Roll Axis) is not level. Roll Trim not set.</td>
<td>Adjust the Roll Trim setting to achieve a level horizon. In Majestic Mode, this is adjustable in the GUI. In Dual Operator mode, this is adjustable using the Roll Trim switch on the Dual Operator Radio Controller.</td>
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<td>Oscillation on one more Gimbal axis.</td>
<td>Stiffness setting is too high. Filter settings are incorrect. Note: The Gyro and Output filters are advanced settings and should only be modified if other methods of reducing oscillation have failed.</td>
<td>Reduce the Stiffness setting of the axis that is oscillating using the GUI Tuning page. Focus on the GUI Axes Chart to see which axis is oscillating (if it isn’t visible.) Check all Adjustment Clamps for adequate tightness. They must all be unclamped during operation. If necessary, adjust the clamp tension with a hex wrench. The camera must be mounted firmly on the Tilt Axis. Use a wedge or spacer under the lens and/or on the sides of the camera to offset the mounting necessary. If the oscillations are fast (buzzing), try increasing the Filter settings under GUI Expert Settings. If they are slow (shaking), try decreasing the Filter settings.</td>
</tr>
<tr>
<td>No Control in Dual Operator Mode. Dual Operator Radio Controller is off, or set to Kill or Majestic Mode.</td>
<td>No Control in Dual Operator Mode. Dual Operator Radio Controller is off, or set to Kill or Majestic Mode.</td>
<td>If you are using the stock Radio Controller (Spektrum DRX), ensure that the Radio Mapping settings in the GUI are as shown in the User Manual. If you are using another Radio Controller, refer to the User Manual for guidance on Radio Mapping.</td>
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WARRANTY:

Freefly warrants product purchased (“Product”) to be of good quality and workmanship and free from material defects. Upon the expiration of the time periods below, all liabilities of Freefly will terminate. In no event shall Freefly be liable for consequential damages. Freefly may use refurbished parts for repairs or replacements. Certain products may be subject to a separate software license agreement.

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